# Vermont Health Connect: Update on **Open Enrollment**

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### **Open Enrollment Overview**

- Open Enrollment runs November 1-January 15
  - Deadline for coverage starting 1/1/26 is December 15
- Affordability challenges
- Financial assistance is still available for 2026



## Health Insurance Marketplace

- 32,700 Vermonters are enrolled in qualified health plans through the health insurance marketplace, known as Vermont Health Connect
- 30,400 receive financial assistance to reduce monthly premiums
- The marketplace is for those who do not qualify for Medicaid, Medicare, or affordable employer coverage



## **Open Enrollment Timeline**

August →
September
System updates and testing.

#### **November**

Notices of Decision sent

Open Enrollment begins

#### January 15

Deadline for 2/1 changes

Open Enrollment ends











#### October

Open Enrollment/ Renewal notices sent

Autorenewal batch activity completed

Manual renewals completed

#### **December 15** Deadline for 1/1

Deadline for 1/1 changes



## Federal Changes for 2026

Expiration of enhanced premium tax credits

Other changes limiting eligibility for lawfully present immigrant populations:

- DACA recipients no longer eligible for QHP coverage
- No financial assistance for <100% FPL not eligible for Medicaid due to immigration status



#### Federal Enhanced Premium Tax Credits

- Federal enhanced premium tax credits have significantly lowered Vermonters' premium costs since being implemented in 2021
- These credits will expire at the end of 2025
- Average monthly net premium for QHP enrollees will double

## **Open Enrollment Approach**

Public Outreach: "Stay informed, Stay Covered"

- Postcard mailers
- Direct notices to impacted members
- Informational website

Plan Comparison Tool Assister Community



### **Open Enrollment Approach**

#### Customer messaging:

- 1. Costs are increasing
- 2. It is important to stay covered. Many can still get financial help.
- 3. We are here to help you review options



## **Enrollment Examples**

- An individual who earns \$40,000 a year could get a Gold plan for \$77 a month – a savings of \$1,058 each month. They could get a bronze plan, with higher out of pocket costs, for <\$5 a month.</li>
- A family of four with a household income of \$85,000 could get a Gold plan for \$204 a month a monthly savings of \$2,067, or more than \$20,000 per year. They could get a bronze plan, with higher out of pocket costs, for <\$5 a month.

#### **Current Trends**

Early Open Enrollment data indicates increased "shopping" activity:

- After launching on 10/15, the <u>Plan Comparison Tool</u> saw a 73% increase in page views compared to the same period last year.
- Call volume increased by 35% during the first week of Open Enrollment and volume has remained high.
- Portal activity is 5-6% higher than the same time last year with ~2000 more active users in the system and a longer engagement time per user.

#### **Current Trends**

- Enrollment at ~32,000 with both new applications and disenrollments
- Percent receiving premium assistance has decreased to ~75%
- Plan selection activity is steady year over year with 3.5% more plan changes, as compared to the same time last year.
  - The largest category of plan changes to date is the selection of a lower cost plan.

## **Next Steps**

- DVHA will continue to support customers through plan selection deadlines
- Monitor Open Enrollment data
- React to any federal changes



### **Questions and Discussion**

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# **Appendix – Communication Example**





