MEMORANDUM

To:

Joint Fiscal Committee Members

From:

Nathan Lavery, Fiscal Analyst

Date:

July 19, 2013

Subject:

Grant Requests

Enclosed please find two (2) items that the Joint Fiscal Office has received from the administration, including the establishment of seventeen (17) limited service positions.

JFO #2631 – \$1,158,875 grant from the Federal Emergency Management Agency to the Vermont Agency of Transportation. These funds will be used to provide federal disaster assistance for damages caused by the severe storm and flooding on May 26, 2013 in Chittenden County, Lamoille County, and Essex County.

[JFO received 07/18/13]

JFO #2632 – \$42,687,000 grant from the U.S. Department of Health and Human Services to the Department of Vermont Health Access. These funds will be used for planning and implementation of the federal mandated health benefits exchange (Vermont Health Connect), including premium processing, call center activities, and integration of existing state health coverage programs into the exchange environment. This request includes establishment of seventeen (17) limited service positions.

[JFO received 07/19/13]

These items will be placed on the agenda for action at the Joint Fiscal Committee's July 23, 2013 meeting.

PHONE: (802) 828-2295

FAX: (802) 828-2483



State of Vermont

Department of Finance & Management 109 State Street, Pavilion Building Montpelier, VT 05620-0401 Agency of Administration

[phone] 802-828-2376 [fax] 802-828-2428

5FO Z632

	FIN	IANCE		-		CRMONT GRANT R	Γ EVIEW FOR	M
Grant Summary:			This the I	This grant will be used for continued planning and implementation of the Health Benefits Exchange, Vermont Health Connect.				
Date:	7/17/	/2013						
Department:			Depa	ortment of	Verm	ont Health	Access	
Legal Title of Gra	nt:		Coor Heal	perative Ag th Insuranc	greem ce Exc	ent to Supp changes	ort Establishm	ent of State-Operated
Federal Catalog #	•		93.52	25				
Grant/Donor Name and Address:			Depa	er of Consurtment of I	Health	and Huma	n and Insurance an Services, 20	e Oversight, US 0 Independence Ave.,
Grant Period:			From: 7/9/2013 To: 7/8/2014					
Grant/Donation			\$42,687,000					
	SFY	1	SFY 2 SFY 3 Total				Comments	
Grant Amount:	\$41,701	,915	\$9	85,085	9		\$42,687,000	Commence
		 						
		# Posit						
Position Informati	on:	1'	(6/30/2014).					
Additional Commo cost allocation me enrollment date. S	thodology	. Exped:	ited ap	proval of tl	his gra	ant is requi	and CMS agre red to meet the	ee upon an acceptable October 1st open
						and the second		
Department of Fina	nce & Mai	nagemer	ıt				£ 118112	(Initial) 6B 417/2013
Secretary of Admin	istration						1/31/10 00/18/1	(Initial)
Sent To Joint Fiscal	Office					1		Date 7/19/13
			EC	EIVE	D			and the second second
			JUL	1.9 2013				
Department of Finance & N Version 1.4 - 7/17/2013	Management	JOIN	T FIS	CAL OFF	40F			



312 Hurricane Lane, Suite 201

Williston VT 05495-2807 dvha.vermont.gov

State of Vermont **Department of Vermont Health Access**

[Phone] 802-879-5900

[Fax] 802-879-5651

TO:

Emily Byrne, Budget Analyst

Department of Finance & Management

Molly Ordway-Paulger, Director of Classification, Compensation & HRIS

Department of Personnel

THRU:

Doug Racine, Secretary

Agency of Human Services

FROM:

Mark Larson, Commissioner

Department of Vermont Health Access

DATE:

Tuesday, July 16, 2013

SUBJECT:

AA-1 request for Grant #1 HBEIE130147-01-00, Cooperative Agreements to Support

Agency of Human Services

Establishment of State-Operated Health Insurance Exchanges

The DVHA was recently awarded a Cooperative Agreement to Support Establishment of State-Operated Health Insurance Exchanges by the Center of Consumer Information and Insurance Oversight, U.S. Department of Health and Human Services. Through this grant award, CCIIO has provided \$42,687,000 in ACA funds to assist in Vermont's continuation of planning for design and implementation of the federally mandated American Health Benefits Exchange, Vermont Health Connect.

This is the State's fourth Exchange Establishment Grant and will support the design, development, and implementation of several major Vermont Health Connect components: premium processing, call center activities, and the integration of existing state health coverage programs (Medicaid, CHIP) into the new exchange eligibility environment. The State will also use funds to support the additional staffing and technological resources needed to ensure operational readiness on October 1, 2013.

To facilitate and manage these tasks, DVHA must hire the appropriate staff. The grant application includes funds for positions associated with Vermont Health Connect. The grant funds 17 FTE limited services positions to hire, which will be located at the DVHA Winooski office, the Human Services Board, Agency of Human Services Central Office and at the Department for Children and Families. This work cannot currently be done by staff already employed as the complexities and demands of successfully implementing this important grant require dedicated professional full-time focus. We are coordinating across Agencies to finalize the RFRs, 9 out of the 17 are included here. The remainder will be sent to you shortly for your review. Remained Received 7/18 Est

With the Notice of Award, our federal partners confirmed what they had previously told us in a telephone call: we need to update and finalize our cost allocation methodology in advance of drawing down and spending the funds. Our Finance Team is working with CMS to negotiate our Health Services Enterprise Implementation Advanced Planning Document (HSE IAPD), which includes Vermont Health Connect funding. We will update you with this information as soon as the process is finalized.

We are working quickly to accept these grant funds as they are critical for the success of finalizing the development and implementation of Vermont Health Connect and staffing appropriately for open enrollment, starting October 1, 2013. If you have any questions or are in need of further information, please contact me directly. Thank you for your swift attention in this matter.





State of Vermont
Department of Vermont Health Access
312 Hurricane Lane Suite 201

312 Hurricane Lane, Suite 201 Williston VT 05495-2807 dvha.vermont.gov [Phone] 802-879-5900 [Fax] 802-879-5651 Agency of Human Services

TO:

Martha Heath, Chair of Joint Fiscal Committee

THRU:

Jeb Spaulding, Secretary Agency of Administration

Doug Racine, Secretary Agency of Human Services

FROM:

Mark Larson, Commissioner

Department of Vermont Health Access

DATE:

Tuesday, July 16, 2013

SUBJECT:

AA-1 request for Grant #1 HBEIE130168-01-00, Cooperative Agreements to Support

Establishment of State-Operated Health Insurance Exchanges

The DVHA was recently awarded the State Planning and Establishment Grants for the Affordable Care Act's Exchange by the Center of Consumer Information and Insurance Oversight, U.S. Department of Health and Human Services. We are asking for the expedited approval process for this agreement due to the aggressive timelines and required completion date for this specific project of 7/8/2014.

With the Notice of Award, our federal partners confirmed what they had previously told us in a telephone call: we need to update and finalize our cost allocation methodology in advance of drawing down and spending the funds. Our Finance Team is working with CMS to negotiate our Health Services Enterprise Implementation Advanced Planning Document (HSE IAPD), which includes Vermont Health Connect funding. We will update you with this information as soon as the process is finalized.

All required and relevant grant documentation has been attached. If you require further documentation that what has been provided or if you have any questions, please feel free to contact me. Thank you for your attention in this matter.



VERMONT GRAD	NT A	CCEPTANCE I	REQUEST Prio	rity Level (check	one box):				
Affordable Care A	ct (Fo	orm AA-1-ACA) Expe	edited 14 Days 🕅	Normal 30 days				
BASIC GRANT INFOR					y				
1. Agency:	A	gency of Human Serv	vices						
2. Department:		epartment of Vermon							
3. Program:	St	ate Planning and Esta	ablishment Grants for the	e Affordable Care A	Act's Exchanges				
4. Legal Title of Grant:			it to Support Establishen	nent of State-Operat	ted Health Insurance				
		changes							
5. Federal Catalog #:	93	.525	·						
		,							
6. Grant/Donor Name a			on Orionalaht IIC Dana	wtmant of Haalth an	d Human Camilage				
		Washington D.C. 20	ce Oversight, U.S. Depa	irunent of Health an	iu numan services,				
7. Grant Period:	From:		To: 7/8/2	2014					
	T I UIII.	11712013	10. 17072	,017					
8. Purpose of Grant:	mont se	aks a third I aval On	e grant to fund the desig	n develonment and	d implementation of				
			oonents. Funding would						
			kisting state health cover						
new exchange el		•	nothing state nearth cover	age programs (mea	nound, order / meo uno				
9. Impact on existing pr			pted:	· · · · · · · · · · · · · · · · · · ·					
			ange to fulfill the federa	l mandates included	d in the Affordable				
		w in March of 2010.							
10 DUDGET INFORM									
10. BUDGET INFORM	IATIO	4							
10. BUDGET INFORM	ATIO	SFY 1	SFY 2	SFY 3	Comments				
	ATIO		SFY 2 FY 2015	SFY 3 FY	Comments				
Expenditures: Personal Services	ATHO	SFY 1			Comments Staff & Contracts				
Expenditures:	ANN(O)	SFY 1 FY 2014	FY 2015	FY					
Expenditures: Personal Services	ATION	SFY 1 FY 2014 \$41,471,035	FY 2015 \$979,631	FY \$ \$ \$ \$ \$ \$ \$	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants	Total	SFY 1 FY 2014 \$41,471,035 \$230,880	FY 2015 \$979,631 \$5,454	FY \$ \$ \$	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues:		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915	FY 2015 \$979,631 \$5,454 \$ \$985,085	FY \$ \$ \$ \$ \$ \$ \$ \$ \$	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds:		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915	FY 2015 \$979,631 \$5,454 \$ \$985,085	FY	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915	FY 2015 \$979,631 \$5,454 \$ \$985,085	FY \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds:		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915	FY 2015 \$979,631 \$5,454 \$ \$985,085	FY	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$	FY 2015 \$979,631 \$5,454 \$ \$985,085	FY	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds:		SFY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915	FY 2015 \$979,631 \$5,454 \$ \$985,085 \$ \$ \$	FY	Staff & Contracts				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs)		\$FY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$ \$41,701,915 \$ \$40,548,227	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$985,085 \$ \$985,085	FY	Staff & Contracts Other Costs				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect)	Total .	\$FY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	FY	Staff & Contracts Other Costs 2.5% of Wages				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs)	Total .	\$FY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$ \$41,701,915 \$ \$40,548,227	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$985,085 \$ \$985,085	FY	Staff & Contracts Other Costs				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect) (Departmental Indirect)	Total .	\$FY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$ \$ \$ \$ \$ \$41,701,915 \$40,548,227 \$27,441 \$1,126,247	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Staff & Contracts Other Costs 2.5% of Wages				
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Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect) (Departmental Indirect) Other Funds: Grant (source)	Total ct)	\$FY 1 FY 2014 \$41,471,035 \$230,880 \$ \$41,701,915 \$ \$ \$ \$ \$41,701,915 \$40,548,227 \$27,441 \$1,126,247	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$985,085 \$957,832 \$648 \$26,605 \$ \$ \$	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Staff & Contracts Other Costs 2.5% of Wages				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect) (Departmental Indirect) Other Funds: Grant (source)	Ct)	\$\frac{\frac	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$ \$ \$ \$985,085 \$ \$957,832 \$648 \$26,605	FY	Staff & Contracts Other Costs 2.5% of Wages Included AHS Cap				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect) (Departmental Indirect) Other Funds: Grant (source)	Total Ct)	\$\frac{\frac	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$985,085 \$957,832 \$648 \$26,605 \$ \$ \$	FY	Staff & Contracts Other Costs 2.5% of Wages Included AHS Cap				
Expenditures: Personal Services Operating Expenses Grants Revenues: State Funds: Cash In-Kind Federal Funds: (Direct Costs) (Statewide Indirect) (Departmental Indirect) Other Funds: Grant (source)	Total Ct) Total 34100 34000	\$\frac{\frac	\$979,631 \$5,454 \$ \$985,085 \$ \$ \$ \$ \$ \$985,085 \$957,832 \$648 \$26,605 \$ \$ \$	FY	Staff & Contracts Other Costs 2.5% of Wages Included AHS Cap				

		\$	
		\$	
		\$ Tabal 9	11 701 017
		Total \$4	11,701,915
PERSONAL SERVICE IN	FORMATION		
11. Will monies from this g	rant be used to fund or	ne or more Personal Service Cont	racts? Vec No
If "Yes", appointing authorit	y must initial here to inc	licate intent to follow current comp	etitive bidding process/policy
Appointing Authority Name			Spranse,
12. Limited Service			
Position Information:	# Positions	Title	
	17	See attached list	
Total Positions	17		
12a. Equipment and space	for these Is 1	presently available.	obtained with available funds.
positions:			
13. AUTHORIZATION AC		T/	
I/we certify that no funds beyond basic application	Signature:		Date:
preparation and filing costs	Title: Mark Larson, Co	ommissioner, Dept Vermont Health	7.16.13
have been expended or		opt vermont floatur	Access
committed in anticipation of Joint Fiscal Committee	Signature:	7	Date:
approval of this grant, unless		A Clarina	7/18/12
previous notification was	Title: Doug Racine, Se	cretary. Agency of Human Services	1 /11/11/11/2
made on Form AA-1PN (if applicable):	•		,
14. SECRETARY OF ADM	INISTRATION_		
	(Secretary or designee signature		
Approved:		$\mathcal{C}_{\mathbf{A}}$	Date: 07/18/13
			01/10/13
15. ACTION BY GOVERN	OR ,		- y
Check One Box:	(4.		1 1 1
Accepted	(Governor's signature)		७ श्राभाउ
_	(Coverior 3 Signature)		Date: 4
Rejected			
16. DOCUMENTATION RE	EQUIRED		
	Required G	RANT Documentation	
Request Memo		Notice of Donation (if any)	
Dept. project approval (if a	pplicable)	Grant (Project) Timeline (if appli	icable)
Notice of AwardGrant Agreement		Request for Extension (if applica	ble)
☑ Grant Agreement ☑ Grant Budget		Form AA-1PN attached (if applic	cable)
	D	Power AA 1	
	r) n c	Form AA-1	

STATE OF VERMONT Joint Fiscal Committee Review Limited Service - Grant Funded Position Request Form

This form is to be used by agencies and departments when additional grant funded positions are being requested. Review and approval by the Department of Human Resources <u>must</u> be obtained <u>prior to</u> review by the Department of Finance and Management. The Department of Finance will forward requests to the Joint Fiscal Office for JFC review. A Request for Classification Review Form (RFR) and an updated organizational chart showing to whom the new position(s) would report <u>must</u> be attached to this form. Please attach additional pages as necessary to provide enough detail.

Agency/Department: Dept. Vermont Health Access	Date: 7/17/2013
Name and Phone (of the person completing this request):	
Request is for: Positions funded and attached to a new grant. Positions funded and attached to an existing grant approved by JFO #	
 Name of Granting Agency, Title of Grant, Grant Funding Detail (attach grant docu Center of Consumer Information and Insurance Oversight, US Dept of Health and Agreement to Support Establishment of State-Operated Health Insurance Exchar 	Human Services, Cooperative
2. List below titles, number of positions in each title, program area, and limited service based on grant award and should match information provided on the RFR) position(s final approval:	ce end date (information should be) will be established only after JFC
<u>Title* of Position(s) Requested</u> # of Positions <u>Division/Program</u> <u>Grant Fund</u> See attached List	ing Period/Anticipated End Date
*Final determination of title and pay grade to be made by the Department of Human Resources Classificat Request for Classification Review.	ion Division upon submission and review of
Justification for this request as an essential grant program need:	
Failure to enact the establishment of an exchange to fulfill the federal mandates in Act, signed into law in March of 2010.	ncluded in the Affordable Care
I certify that this information is correct and that necessary funding, space and equipm available (required by 32 VSA Sec. 5(b).	ent for the above position(s) are
1/h	71413
Signature of Agency or Department Head	Date
Molly Paul X	7.16.13
Approved/Denied by Department of Human Resources	Date
Som lender	7118113
Approved/Denied by Finance and Management	Date
Chapter	07/18/13
Approved/Denied by Secretary of Administration	Date

Comments:

Position Identifyer	Position Title	Dept	Pay Grade	% to Project	Grant F Peri	
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Business Analyst	DVHA	25	100%	7/9/2013	7/8/2014
New	Administrative Services Manager II	DVHA	26	100%	7/9/2013	7/8/2014
New	Administrative Services Manager II	DVHA	26	100%	7/9/2013	7/8/2014
New	Vermont Health Connect Education & Outreach Coordinator	DVHA	25	100%	7/9/2013	7/8/2014
New	Privacy Officer	DVHA	29	100%	7/9/2013	7/8/2014
New	Financial Director II	DVHA	29	100%	7/9/2013	7/8/2014
New	Attorney	HSB	30	100%	7/9/2013	7/8/2014
New	Attorney	HSB	30	100%	7/9/2013	7/8/2014
New	Administrative Assistant B	· HSB	19	100%	7/9/2013	7/8/2014
New	Information Technology Analyst II	AHS	24	100%	7/9/2013	7/8/2014
New	Training Curriculum Development Coordinator	DCF	22	100%	7/9/2013	7/8/2014
New	Training Curriculum Development Coordinator	DCF	22	100%	7/9/2013	7/8/2014
		To	otal	17	4,	

1. DATE ISSUED MM/DD/YYYY 07/09/2013	2. CFDA NO. 93.525		ASSISTANCE TYPE Cooperative Agreement					
1a. SUPERSEDES AWARD NOTICE dated except that any additions or restrictions previously imposed remain in effect unless specifically rescinded								
4. GRANT NO. 1 HBEIE130168- Formerly	01-00		5. ACTION New	TYPE				
	1/DD/YYYY			MM/DD/YYYY				
From 07/	09/2013		Through	07/08/2014				
	<i>NDDYYYY</i> 09/2013		Through	<i>мм/DD/</i> ҮҮҮҮ 07/08/2014				

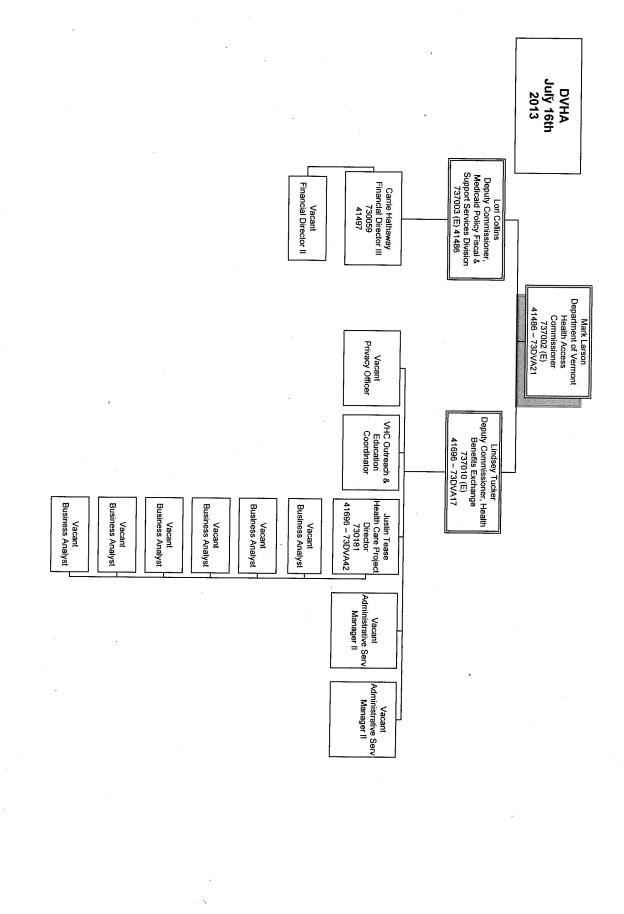
Department of Health and Human Services Centers for Medicare & Medicaid Services Office of Acquisitions and Grants Management

7500 Security Boulevard Baltimore, MD 21244-1850

1 HBEIE130168-01-00 Ne	CTION TYPE BW		,			
Formerly 6. PROJECT PERIOD MM/DD/YYYY	MM/DD/YYYY	1	NOTICE	OE AWA	on .	
From 07/09/2013 Thro		NOTICE OF AWARD AUTHORIZATION (Legislation/Regulations) Section 1311 of the Affordable Care Act. Health Insurance Exchan				
7. BUDGET PERIOD MM/DD/YYYY	MM/DD/YYYY					
From 07/09/2013 Thro		360	ion 1311 of the Anordable C	ale Act, Heal	in modiance Exchange	
8. TITLE OF PROJECT (OR PROGRAM) Cooperative Agreement to Suppor	t Establishment of	the Af	fordable Care Act's	Health	Insurance	
9a. GRANTEE NAME AND ADDRESS			EE PROJECT DIRECTOR			
Vermont Agency of Human Services 208 Hurricane Ln -DUP2 Williston, VT 05495-2069		Ms. Kate Jones 208 Hurricane Lane Williston, VT 05695-2806 Phone: 8028798256				
10a. GRANTEE AUTHORIZING OFFICIAL		10b. FEDE	RAL PROJECT OFFICER		w	
Mr. Douglas Racine		Ms.	Susan Lumsden			
208 Hurricane Lane Suite 103		200 Independence Ave Sw Rm 738-G Washington, DC 20201-0004				
Williston, VT 05405			e: 301-492-0000			
Phone: 802-871-3009						
11. APPROVED BUDGET (Excludes Direct Assistance)	ALL AMOUNTS AR		IN USD COMPUTATION			
I Financial Assistance from the Federal Awarding Agency Only		·	of Federal Financial Assistance (from	item 11m)	42,687,000.00	
Il Total project costs including grant funds and all other financial	participation		obligated Balance From Prior Budget	•	0.00	
a. Salaries and Wages	0.00	c. Less Cu	mulative Prior Award(s) This Budget F	Period	0.00	
b. Fringe Benefits	0.00		T OF FINANCIAL ASSISTANCE TH		42,687,000.0	
c. Total Personnel Costs			deral Funds Awarded to Date for P	roject Period	42,687,000.0	
d. Equipment	0.00		MENDED FUTURE SUPPORT the availability of funds and satisfacto	ry progress of the	project):	
e. Supplies	0.00	YEAR	TOTAL DIRECT COSTS	YEAR	TOTAL DIRECT COSTS	
· ·	0.00	a. 2		d. 5		
	0.00	b. 3		e. 6		
g. Construction	0.00	c. 4		1. 7		
h. Other	42,687,000.00	15. PROGRA		ONE OF THE FOLLOV	/ING	
i. Contractual	0.00	a. b.	DEDUCTION ADDITIONAL COSTS	,	b	
j. TOTAL DIRECT COSTS	42,687,000.00	c. d.	MATCHING OTHER RESEARCH (Add / Deduct Option) OTHER (See REMARKS)			
k. INDIRECT COSTS	0.00	16. THIS AWA	ON IS BASED ON AN APPLICATION SUBMITTI	ED TO, AND AS APPR	OVED BY, THE FEDERAL AWARDING AGENC	
I. TOTAL APPROVED BUDGET	42,687,000.00	ON THE ABOV OR BY REFER a. b.	TITLED PROJECT AND IS SUBJECT TO THE T NCE IN THE FOLLOWING: The grant program legislation The grant program regulations.			
m. Federal Share	42,687,000.00	d.	This award notice including terms and condition Federal administrative requirements, cost princi	iples and audit requirem	ents applicable to this grant.	
n. Non-Federal Share	0.00	prevail. Acce	ere are conflicting or otherwise inconsistent p tance of the grant terms and conditions is ac the grant payment system.	policies applicable to t knowledged by the g	he grant, the above order of precedence sha rantee when funds are drawn or otherwise	
REMARKS (Other Terms and Conditions Attached - Please refer to the Standard a	Yes and Special Terms a	No)			t.	

GRANTS MANAGEMENT OFFICER: Michelle Feagins, Grants Management Officer

17. OBJ C	LASS 41405	18a. VENDOR CODE 1036000264D4	18b. EIN	036000264	19. Dl	JNS 809376155	20. CONG. I	DIST. 00
F	FY-ACCOUNT NO.	DOCUMENT NO.		ADMINISTRATIVE CODE		AMT ACTION FIN ASST	APPRO	PRIATION
21. a.	3-5992638	b. HBEIE0168A	c.	SEPI	d.	\$42,687,000.00	е.	7530115
22. a.		b.	c.		d.		e.	
23. a.		b.	C.		d.		e.	



Project Abstract Summary

Project Summary

Project Abstract

Application Title Vermont Design, Development and Implementation Activities

Applicant organization name Department of Vermont Health Access

Program applying for Cooperative Agreement to Support Establishment of the Affordable Care Act's Health Insurance

Funding Opportunity Number IE-HBE-12-001

Address Hurricane Lane, Suite 201, Williston, Vermont, 05495-2807

Congressional district(s) served Vermont

Organizational Website http://dvha.vermont.gov/

Category of Funding Level One Establishment Grant

Projected date of project completion July 2013 to July 2014

Health care reform is strongly supported by all levels of state government in Vermont. Act 48 (2011) created Vermont Health Connect, and Act 171 (2012) provided additional support for its implementation. The State is well positioned to begin open enrollment in October 2013.

Over the past eighteen months, Vermont has made significant progress on the required activities for a state-based Exchange. In order to achieve successful operation of the Exchange, the Department of Vermont Health Access (DVHA) seeks a third Level One grant-Level One C-to fund the Design, Development, and Implementation of several major Exchange components: Vermont's integrated eligibility system and the integration of existing state health coverage programs (Medicaid, CHIP) into the new eligibility environment; staff augmentation for enterprise architecture; customer support center activities; premium processing; and a third party administrator for Vermont's broker program. The state also seeks support for the additional staffing and technological resources needed to ensure operational readiness on October 1, 2013.

This Level One grant will support critical Exchange components and operations that will enable the Exchange to fulfill its mission to provide all Vermonters with the knowledge and tools needed to compare easily and choose a quality, affordable and comprehensive health plan.

Estimated number of people to be served as a result of the award of this grant.



Section G: Budget Narrative

The State of Vermont seeks a third Level One grant—Level One C—to fund the design, development, and implementation of several major Vermont Health Connect components. Funding would provide support for premium processing, call center activities, and the integration of existing state health coverage programs (Medicaid, CHIP) into the new exchange eligibility environment. The State also seeks support for the additional staffing and technological resources needed to ensure operational readiness on October 1, 2013. The scope of the present grant is limited to specific activities that were not included in the previously awarded Level One grants and the Level Two Establishment grant.

I: Budget Request Overview

The total budget request is \$109,410,211. This section outlines the specific assumptions and key variables underlying this budget estimate. The grant period is from July 1, 2013 to June 30, 2014.

Category	Cost	
Salaries and wages	\$	1,208,142
Fringe benefits	\$	562,752
Consultant costs	\$	
Equipment	\$	91,896
Supplies	\$	1,259
Travel	\$	40,895
Other	\$	120,072
Contractual costs	\$	106,145,570
Total Direct Costs	\$	108,170,586
Administrative Allocation Charges	\$	1,239,625
TOTAL COSTS	\$	109,410,211

II: Budget Line Item Details

A: SALARIES AND WAGES

The total amount requested for salaries is \$1,770,894. The number of FTEs required to develop and support the Exchange during open-enrollment and the first year is larger than the anticipated need to operate the program on an ongoing basis. Staff positions will be within the Agency of Human Services, Department of Vermont Health Access, Department



for Children and Families, Human Services Board, and the Department of Information and Innovation. Staff salary and fringe estimates below have been adjusted to remove potential overlap in budget funding between the four previously awarded grants.

Employee Position	FTE	Mos	Monthly Salary	Salary for Grant Period	Exchange Allocation	Monthly Fringe	Fringe for Grant Period	Exchange Allocation
Business Analyst	6	12	\$ 6,424	\$ 462,509	\$ 422,503	\$ 2,992	\$ 215,437	\$ 196,799
Communication & Notices Manager	1	12	\$ 6,829	\$ 81,953	\$ 81,953	\$ 3,181	\$ 38,173	\$ 38,173
Web Portal Content Manager	1	12	\$ 6,829	\$ 81,953	\$ 81,953	\$ 3,181	\$ 38,173	\$ 38,173
Outreach and Education Research Coordinator	1	12	\$ 6,424	\$ 77,085	\$ 77,085	\$ 2,992	\$ 35,906	\$ 35,906
Privacy Officer	1	12	\$ 8,261	\$ 99,133	\$ 99,133	\$ 3,848	\$ 46,176	\$ 46,176
Financial Director II	1	12	\$ 8,261	\$ 99,133	\$ 99,133	\$ 3,848	\$ 46,176	\$ 46,176
Attorney	2	12	\$ 17,649	\$ 211,786	\$ 156,827	\$ 4,110	\$ 98,650	\$ 73,050
Administrative Assistant B	1	12	\$ 4,540	\$ 54,475	\$ 40,339	\$ 2,115	\$ 25,375	\$ 18,790
Information Technology Analyst II	1	12	\$ 6,042	\$ 72,509	\$ 53,693	\$ 2,815	\$ 33,775	\$ 25,010
Training Coordinator	2	12	\$ 10,750	\$ 129,002	\$ 95,526	\$ 2,504	\$ 60,089	\$ 44,496
Total	17		Salary	\$1,369,536	\$ 1,208,144	Fringe	\$ 637,929	\$ 562,750

Exchange Business Analyst: The State of Vermont requires Business Analysts to evaluate stakeholder needs, gather information and coordinate resources, develop models and strategies toward robust systems and business solutions, and facilitate delivery of key artifacts for completion of Exchange-related activities.

Communication & Notices Manager: The State of Vermont requires a position for the management of all Notices to support the Exchange, Qualified Health Plans, and MAGI Medicaid.

Web Portal Content Manager: The State of Vermont requires a manager to act as the owner of the system of record for all customer-facing portal content including knowledgebase; content change process leader; communicating changes to all stakeholders; the contact log and case management system for the Exchange.

Privacy Officer: The State of Vermont requires a position to protect sensitive Exchange data from unauthorized use, and for reporting incidents that could jeopardize the confidentiality, integrity and availability of protected data.

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Budget Narrative

Financial Director: The State of Vermont requires a Financial Director to oversee the Exchange Comptroller with management level accounting work in the maintenance, review and reconciliation of financial records to ensure compliance with accepted accounting principles and standards. This position will be responsible for budget development and oversight across the Exchange project as it intersects with the Health Services Enterprise Project.

Outreach and Education Research Coordinator: The State requires an Outreach and Education Research Coordinator to coordinate with Policy and Outreach and Education staff to develop form letters and incorporate into personalized responses as necessary; assist with research into press inquiries that fall beyond Policy Team's responsibilities; support media and social media preparation work as needed; support material distribution to partners and public, as needed; and to assist with the enormous task of supporting the small group market through the transition to the Exchange.

Human Services Board Attorney: The State of Vermont requires two Attorney level staff positions to manage the expected increase in appeals surrounding health insurance eligibility.

Human Services Board Administrative Assistant: The State of Vermont requires one support staff person to assist the Human Services Board pertaining to the expected increase of appeals surrounding health insurance eligibility. This position will be responsible for administrative assistance in support of the Human Services Board Attorney positions requested above.

Information Technology Analyst II: The State of Vermont requires one staff member who will be responsible for the implementation of common telephony systems to all resolver groups coupled with the Customer Relationship Management will facilitate providing unified training, metrics, reporting and customer experience, no matter where the physical location of a particular resolver group.

Training Coordinator: The State of Vermont requires two Training Coordinators to train staff at a professional level including curriculum development, staff development, training work, implementation, and evaluation of health care related programs.

B. FRINGE BENEFITS

Fringe benefits are calculated as 46.58% of salaries and include Social Security, retirement, health insurance and Medicare expenses. Because fringe benefits are based on monthly salary, they have been calculated alongside the salary calculations in the above table.

Fringe Benefits	
(includes FICA, retirement, workers' comp and health, dental & life insurance)	
FICA	7.84%



ota	46.58%
Workers Compensation	0.56%
Employee Assistance Program (EAP)	0.05%
Long Term Disability (LTD)	0.04%
Life	0.40%
Dental	1.30%
Retirement	17.56%
Health Insurance	18.83%

C: CONSULTANT COSTS

Consultants will not be used to fulfill this grant obligation.

D: EQUIPMENT

The total costs requested for equipment is \$91,896. Estimated equipment costs include computer hardware and software for the 17 additional staff needed. The cost per employee is identical to what was requested and received from Level Two grant funds. Note that printer and PC projectors are not included here since they were received from Level Two grant funds. Please note: total amounts reflected below are the level one C allocated costs.

Equipment	Cost per employee	<u>Level One C Grant</u> <u>Allocation</u> <u>Total</u>
Computer Equipment Hardware	\$2,000	\$25,177
Training Equipment	\$750	\$9,441
Mobile Devices & Plan	\$250 plus \$50/month x 17 FTEs	\$10,071
Telephone equipment	750 x 17 FTEs	\$9,441
Software	\$2,000	\$25,177
Desk, Chair, Other	\$1,000	\$12,589
		\$91,896

E: SUPPLIES

Total allocated amount requested for supplies is \$1,259. General office supplies are estimated at \$100/FTE/Year. Please note: total amounts reflected below are the Level One C allocated costs.



F: TRAVEL

Travel requested is \$40,895. This amount is inclusive of estimated out-of-state trips taken by personnel for Exchange conferences, professional development, and consultation with other states and the federal government. It also includes in-state travel reimbursement. Instate travel is budgeted at \$3,000 per year for 17 FTEs, which is standard in budgeting State of Vermont employee costs. Out-of-state travel is based upon the need for staff to travel out of state once. Two staff will also travel to one National Conference related to exchange operations during this grant period. Please note: total amounts reflected below are the Level One C allocated costs.

Description	Level One C Grant Allocation Cost
\$3,000 X 17 FTE	\$37,766
National Conference for two staff	
\$800 roundtrip airfare (x 2 staff)	\$1,600
3 days per diem x \$38.25/day (x 2 staff)	\$230
\$300/night for two nights lodging (x 2 staff)	\$1,200
\$50 for ground transportation (x 2 staff)	\$100
Total	\$40,895

G: OTHER ADMINSTRATION

The total amount requested for other expenses is \$1,359,697. Other expenses include facilities costs and other ancillary business and staff expenses required. In addition, this amount includes an administrative cost allocation equivalent to 70% of personnel costs to account for overhead and administrative expenses provided state agencies. Note that appeals (staff, hearing officers, interpreters), printing and collateral, and mailing and promotional were budgeted and received funding from the Level Two grant. Please note: total amounts reflected below are the Level One C allocated costs.

Other Administrative	Cost per Employee	Total	
Printing and Reproduction	\$50/FTE/yr	\$	629
Dues and Subscriptions	\$250/FTE/yr	\$	6,294
Professional Development	\$900/FTE/yr	\$	11,330
Space	\$4,000/FTE/yr	\$	94,414
Mailing List Purchases	No break down provided	\$	7,405



Administrative Cost Allocation	70% of Salaries	\$ 1,239,625
Total		\$ 1,359,697

I: CONTRACTUAL COSTS

The total amount requested for contractual costs is \$108,170,586.

Integrated Eligibility	
Organizational Affiliation	Department of Vermont Health Access (DVHA)
Scope of Project/Services to be Rendered	Leveraging the authority of the Affordable Care Act and state health reform law, Vermont will transform its fragmented legacy eligibility and enrollment systems into a centralized, web-based system with a common point of entry for all users (citizens, navigators, assistors, providers, etc.).
Relevance of Project to Exchange	Integrated Eligibility is a central component of both Vermont Health Connect and the larger Health Services Enterprise. Integrated Eligibility includes the following functionality that can be common to all Health and Human Service assistance programs: eligibility determination, redetermination, case management, benefits management, notification, appeals, business analytics, business intelligence, interfaces to external systems and data hubs, etc. This work includes the integration of existing state health coverage programs (Medicaid, CHIP) into the new Exchange eligibility environment.
Name of Consultants	CGI
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$68,980,282 (includes IE proposal and signed contract for ACCESS remediation)
Method of Accountability	DVHA, Exchange Director of IT Implementation

Enterprise Architecture Staff Augmentation		
Organizational Affiliation	Department of Information and Innovation (DII)	
Scope of Project/Services to be Rendered	Vermont plans to maximize its Enterprise Architecture (EA) program to ensure reuse, standards and sustainability, and Vermont will continue to work with CMS to be fully aligned with its prescribed Seven Standards and Conditions. EA staff augmentation will support sustainability and increase visibility into the health of business processes, architectural principles and all EA domain artifacts. An updated IT system is particularly critical as Vermont transitions from a system of on-site service and maintenance to a cloud-based system.	
Relevance of Project to Exchange	Additional efforts in EA will enable the State of Vermont to articulate effectively to other systems integrators and/or hosting providers the State's entire solution requirements across all architectural domains. The funds will allow the State to purchase and implement an efficient and	



	effective Enterprise architecture modeling tool that will unify business process, maturity, principle and other artifacts that exist across the four EA domains (Business, Application, Information and Technical). It will also allow Vermont Health Connect to maximize investment in EA framework to support sustainability and increase visibility into the health of business processes, architectural principles and all EA domain artifacts. Developing the EA framework and processes will allow for better-informed business and technical decisions.
Name of Consultants	Oracle, Deloitte, Competitive Computing, 22 nd Century Technologies, Advizex, Compliance Process Partners
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$22,330,670 (signed contracts)
Method of Accountability	DII, Chief Technology Officer

Customer Support Center, C	all Center	
Organizational Affiliation	DVHA	
Scope of Project/Services to be Rendered	 Additional call center requirements: Improved Service Level Agreements: Maximus will move to the best practice industry standard method for Service Level Agreements. This includes: lowering call abandonment rate from 10% to 5%; increasing call answer rate to 70% in 25 seconds, from current SLA of 95% in 2 minutes; and increasing call center hours of operation by 50%; Upgraded Call Center Telephony to accommodate expanded call volume; Expanded functionality to Accept Credit Card Payments; and Development of a Disaster Recovery Plan, where none has existed previously. 	
Relevance of Project to Exchange	An integrated Customer Relationship Management software and improved service levels will allow the call center to provide a more consistent consumer experience and increase the rate of 1st call resolution	
Name of Consultants	Maximus	
Number of Days in Consultation	12 months	
Expected budget or Rate of Compensation	\$2,694,091 (signed contract)	
Method of Accountability	DVHA, Exchange Project Director, Customer Support Center	



Customer Support Center, Phone System Standardization & Upgrades		
Organizational Affiliation	DII	
Scope of Project/Services to be Rendered	Purchase, installation and implementation of Voice Over Internet Protocol (VIOP) telephony system, Interactive Voice Response (IVR) and Wide Area Network (WAN) connectivity to all Exchange Resolver groups.	
Relevance of Project to Exchange	Providing Vermonters a holistic and user-centric experience for addressing their healthcare needs requires the coordination of an entire ecosystem of "Resolvers". The Customer Support Center is a vendor-provided Resolver Level 1 group and the primary point of entry for individual and small business private and public health care plans. They in turn will be connected seamlessly to Resolver Level 2 and 3 groups located across many existing state agencies and departments. All of these groups will have access to the Exchange CRM to expedite the service levels have set and taken together are the measure of an excellent user experience. To implement those "future state" processes the State will invest in the State of Vermont's telephony and IT infrastructure to a) VOIP enable the disparate call centers, and b) upgrade WAN connectivity and workstations to support the CRM solution.	
Name of Consultants	TBD	
Number of Days in Consultation	12 Months	
Expected budget or Rate of Compensation	\$1,200,000	
Method of Accountability	DII Telecommunications Director	

Premium Processing	
Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	Premium processing is an essential function that includes invoicing, collection, remittance and reconciliation capabilities, for Vermont Health Connect and State of Vermont public health programs including, but are not limited to, Medicaid, VPharm and Dr. Dynasaur. Specific capabilities under this grant: State Premium Subsidy, State Cost Sharing Reduction, Non-Sufficient Fund Fees, Real Time Integration, and Payment Hierarchy.
Relevance of Project to Exchange	These important customizations will help ensure that the Exchange helps meet Vermont's legal requirements and health reform goals of reducing the churn, streamlining administration, and expanding access to high quality care.
Name of Consultants	CGI
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$1,942,143 (signed contract)
Method of Accountability	DVHA, Exchange Project Director, Premium Processing

Third Party Administrator



Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	Vermont is seeking financial support for the development and implementation of a compensation system that utilizes a Third Party Administrator (TPA) to create a mechanism to invoice employers and individuals for the services rendered by brokers in assisting with QHP enrollment. The Vermont Health Connect technology infrastructure will seamlessly complement the State's premium billing process supported by a TPA agreement.
Relevance of Project to Exchange	Through Vermont's Level Two Grant funding, Vermont has received \$2,000,000 dollars to fund a transitional broker payment to offset a portion of the cost that would be incurred by small businesses should they purchase broker services at existing commission levels; this will enable the disbursement of that funding as well as allow ongoing payments from employers to brokers for services related to Exchange transition and QHP selection.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$250,000
Method of Accountability	DVHA, Exchange Project Director, Premium Processing

Quantitative Research Survey		
Organizational Affiliation	DVHA	
Scope of Project/Services to be Rendered	Vermont request financial support for quantitative survey design, execution, and analysis. The State will contract with a vendor to administer several statewide surveys in 2014 to assess the impact of Exchange products on access to affordable health care services. The State also seek funds for three to four smaller surveys, in the same period, to capture additional information on specific population and regions (e.g., areas where the State has a higher than average uninsurance rates or a significant amount of small businesses buying on Vermont Health Connect).	
Relevance of Project to Exchange	A critical component of the success for Vermont Health Connect will be the consumer experience and whether Vermonters benefit from improvements to health plan quality and channels of access. Additionally, the plans offered on Vermont Health Connect differ from those currently offered in Vermont. These products are designed with value-based insurance design principles to encourage Vermonter's access to preventive and chronic disease services. To fully evaluate the success of Vermont Health Connect, the State wishes to evaluate if Vermonters do in fact gain access to these services.	
Name of Consultants	TBD	
Number of Days in Consultation	12 months	



Expected budget or Rate of Compensation	\$2,200,000	J. #CC
Method of Accountability	DVHA, Exchange Policy and Planning Chief	

Operational Readiness, Cont	ract Support
Organizational Affiliation	Department for Children and Families, Economic Services Division (DCF/ESD)
Scope of Project/Services to be Rendered	Contract support to perform necessary policy reviews and provide guidance on the State's program integration efforts specific to DCF/ESD. The expert contractor will be available as needed to DCF/ESD staff for: 1. Program policy review, analysis and consultative services; 2. Recommendations related to the integration efforts between ACCESS and new systems; 3. Assistance with Vermont Health Connect rules engine to reflect SOV comprehensive health care rule document; 4. Analysis and recommendations surrounding gaps in systems design which require eligibility staff "work-arounds"; and 5. Consultative services for client notice review, verification interfaces and other HBE related issues.
Relevance of Project to Exchange	Support DCF/ESD in Exchange and Health Services Enterprise projects to ensure adequate Eligibility & Enrollment capacity and necessary alignment.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$1,483,992
Method of Accountability	DCF/ESD, Enterprise Business Analyst, Exchange Lead

Organizational Affiliation	Green Mountain Care Board (GMCB)
Scope of Project/Services	Contract legal support to provide opinions and guidance to the non-legal
to be Rendered	staff and stakeholders working on this project in the area of anti-trust.
Relevance of Project to Exchange	Vermont is engaged in broad cost containment efforts; these efforts are intended to result in lower health care cost growth across all payers in Vermont. In the current market, all payers are not contributing equally to annual cost increases; Vermonters with commercial insurance are paying the majority of any annual system cost increases as Medicaid and Medicare limit expenditures. It is therefore critical that we measure and evaluate the extent of these distortions so that appropriate policy decisions can be made to lower the impact on the commercial market and



	in the Exchange.
Name of Consultants	Simplified Bid Process needed
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$73,000
Method of Accountability	GMCB, General Counsel
	A-2:
Operational Readiness, Cont	ingency Planning
Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	Contingency planning workshops and support of contingency plan. Temporary staff to meet the needs of operations readiness, in the case of triggered manual work-arounds, including DCF/ESD and Applications Document Processing Center Staff.
Relevance of Project to Exchange	Contingency planning and adequate staffing are essential components of ensuring operational readiness for day one of Vermont Health Connect.
Name of Consultants	HES/TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$1,774,111
Method of Accountability	DVHA, Exchange Director of Operations

Operational Readiness, Tech	nnology/Training
Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	The State of Vermont requests additional funding to provide individuals acting in a consumer assistance function on behalf of the State (e.g., Navigators, Certified Application Counselors, and brokers) with training equipment. Funding will be used to purchase training laptops, smart boards, a screen recording tool and access to a learning management system.
Relevance of Project to Exchange	To implement a successful training program for both the Navigators and State staff, the State of Vermont must have the technology in place both to collect and deliver information efficiently and effectively. Success during initial open enrollment will require a statewide network of trained Navigators and staff to help individuals and small employers apply for and purchase coverage on the Exchange.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$100,000
Method of Accountability	DVHA, Exchange Training Manager



Operational Readiness, Hum	an Services Board
Organizational Affiliation	Human Services Board (HSB)
Scope of Project/Services to be Rendered	Funds for the Human Services Board for technology upgrades, including a new printer, scanner four laptops, and the acquisition of a documents' database to house case files and supporting documentation that must remain confidential from the State Agency that made the eligibility determination.
Relevance of Project to Exchange	The Vermont Human Service Board (HSB) is the independent, quasi- judicial body that responsible for conducting and documenting all Fair Hearing requests within the Agency of Human Services. In October 2013, the HSB will also begin adjudicating applicable eligibility appeals for private plans sold on Vermont Health Connect. The State of Vermont expects a significant and temporary spike in the number of appeals filed during the initial year of the exchange.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$200,000
Method of Accountability	Human Services Board, Administrator

Information Systems, Interactive Consumer Decision Support Tool		
Organizational Affiliation	DVHA	
Scope of Project/Services to be Rendered	Through CGI, the State of Vermont will sub-contract with Jellyvision to build an Interactive Conversation platform for individuals and businesses considering whether to purchase coverage through Vermont Health Connect.	
Relevance of Project to Exchange	To ensure that individuals and small businesses understand the impact of coming change in the months leading preceding go-live and the options available to them during open enrollment, it is critical that Vermont have the online consumer support functions necessary to address frequently asked questions. The goal is to create a rich web experience that will assist individuals, families and small business employee audiences in understanding the Affordable Care Act and how Vermont Health Connect works.	
Name of Consultants	CGI	
Number of Days in Consultation	12 months	
Expected budget or Rate of Compensation	\$400,000 (signed contract)	
Method of Accountability	DVHA, Exchange Director of IT Implementation	



Information Systems, Patien	t Portal
Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	Vermont Health Connect seeks funds to support additional functionality for Release 3 of the Exchange to include information to help patients make informed choices about their healthcare providers. This additional functionality will connect to the State's Blueprint for Health, Vermont's patient-centered medical home model (PCMH), to present provider-level quality data for consumers. And finally, the portal offers an additional way to educate consumers about new care delivery models like PCMH (APCPs in VT) and Vermont's other reforms such as the new accountable care organizations (ACOs). Specifically, this extension will include information on differences among providers in terms of standards met, quality ratings, patient satisfaction measures, etc.
Relevance of Project to Exchange	Vermont Health Connect will be a portal to help consumers choose between different qualified health plans and, through this additional functionality, specific healthcare providers. Clear display of this new information will also help consumers choose wisely about which providers in the network to seek for care to help the State of Vermont improve quality outcomes and control costs.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$1,481,000
Method of Accountability	DVHA, Exchange Director of IT Implementation

Information Systems, Verme	ont Health Connect Mobile
Organizational Affiliation	DVHA
Scope of Project/Services to be Rendered	Design, develop and implement a mobile strategy for the State of Vermont that is phased and lays out a clear plan for ongoing feature and experience development that is closely tied to the larger Health Exchange strategic initiatives and timelines. The first phase – a mobile Exchange application – will focus on building a scalable and extensible infrastructure early that features key user experience functionality aimed at driving Exchange use and adoption. The Exchange user interface will be powered by a commercial off the shelf IT platform, OneGate, developed and delivered by the Exeter Group of Cambridge, Massachusetts. OneGate will facilitate the information sharing, decision-making, and ultimately the purchasing of Health Insurance by individuals and employers in the State of Vermont.
Relevance of Project to Exchange	Supporting and leveraging the power of mobile capabilities to drive engagement and adoption is part of a long-term strategy for the State. This additional functionality will allow Vermonters another channel to access



	and interface with the Exchange in a mobile and convenient way.
Name of Consultants	TBD
Number of Days in Consultation	12 months
Expected budget or Rate of Compensation	\$750,000
Method of Accountability	DVHA, Exchange Director of IT Implementation

Question: - Itemized breakdown of IE line item, including tasks and costs

SOV Response: The integrated eligibility request within the Level 1C grant application includes design, development and implementation (DDI) costs as well as operations costs concurrent with DDI. The details of this request are as follows:

Total Cost Summary		
	Total DDI	M&O
Description	Costs	Durring DDI
Implementation: Phase 1	\$ 27,850,837	
Implementation: Phase 2	\$ 4,911,195.00	THE THE
Implementation: Phase 3	\$32,317,775.00	
Implementation: Phase 4	\$29,084,166.00	
Implementation: Unanticipated Tasks		\$ 471,700.00
Application Maintenance and Operations Support		\$ 61,625.00
Hosting and Disaster Recovery Support (Until Full Deployment)		\$1,736,579.00
Packaged Software Costs	\$ 3,584,804.44	\$ 644,444.07
Hardware Costs (if applicable)	\$ 99,005.00	\$ -
Total Costs	\$ 97,847,782	\$ 2,914,348
Total Other Optional Cost Summary		
	Total DDI	M&O
Description	Costs	Durring DDI
Hosting after full deployment	Value of the last	n/a
Disaster Recovery after full deployment	STATE OF THE PARTY	n/a
Project Team's Facility		\$ 701,775.00
Total Costs		\$ 701,775
Total Additional Changes to Overall Scope		
	Total DDI	M&O
Description	Costs	Durring DDI
Less: Eligiblity Components Included in HBE Solution		\$ (9,996,100)
Plus: Gartner Consultative/Project Management Support		\$1,106,250.00
Plus: Dii Staff Support		\$ 579,600.00
Total Costs		\$ (8,310,250)
	Total Costs	\$93,153,656
	300	

The integrated eligibility (IE) project scope as submitted by our current and prospective vendor is divided into four phases. Phase 1 and 2 implementation plans include ACCESS remediation (included in our May 2 contract amendment with CGI and new contract with Maximus) and MAGI Medicaid eligibility (included in our initial CGI contract for our exchange implementation). Phase 3 (under contract negotiation now) completes the MAGI eligibility development and implementation and brings in categorically eligible Medicaid determination. Phase 4 includes all other healthcare programs, such as Community Rehabilitation & Treatment; Level 1 Psych Care; Family Planning Option; Money Follows the Person; and Waiver While Waiting. Additionally, Phase 4 includes rolling in some non-healthcare programs such as TANF and SNAP. Please note: we are currently working with prospective vendor through ongoing contract negotiations to break out healthcare and non-healthcare costs. Upon identification of the requested detail from the vendor,

the State will amend this Establishment Grant request to accurately reflect the healthcare costs and will realign our cost allocation methodology accordingly.

Listed below are the details behind each implementation phase:

Implementation: Phase 1 Description			Total DDI Costs	
	1,339	\$232.16	M	
Project Status Reporting			\$	310,862
Project Kickoff Presentation	216	\$232.16	\$	50,147
Roles and Responsibilities Plan (HR Plan)	121	\$232.16	\$	28,091
Scope Management Plan	95	\$232.16	\$	22,055
Cost Management Plan	133	\$232,16	\$	30,877
Schedule Management Plan	152	\$232.16	\$	35,288
Communications Management Plan	152	\$232.16	\$	35,288
Quality Management Plan	152	\$232.16	\$	35,288
Risk Management Plan	152	\$232.16	\$	35,288
Change Management Plan	152	\$232.16	s	35,288
Work Breakdown Structure	152	\$232.16	\$	35,288
Final Work Plan and Schedule	228	\$232.16	\$	52,932
Performance Management Plan	203	\$232.16	\$	47,128
Requirements Analysis, Validation and Development Plan	152	\$232.16	s	35,288
	228	\$232.16	\$	52.932
System Design Plan	228	\$232.16	s	52.932
System Development Plan	266	\$232.16	\$	61.755
Testing Plan	76	\$232.16	s	17,644
Implementation / Deployment Plans	508	\$232.16	S	117,937
Cross-walk of RFP Functional Requirements Against ACCESS Functionality	368	\$232.16	S	85.435
SOA Handbook	37,282	\$232.16	\$	8.655.389
System Design	65,351	\$232.16	-	
System Development	12,258	\$232.16	\$	15,171,888
System Integration & Testing	12,230	W202,10	\$	2,845,817
Warranty Services Total Implementation	119,964	\$232.16	s	No Charge 27,850,837

Description	Hours	Composite Rate for Implementation	Total DDI Costs
Project Status Reporting (provide a % for the total cost)	663	\$222,75	\$ 147.683
Requirements Template	141	\$222.75	\$ 31,40
Detailed Functional and Technical Requirements Traceability Matrices	386	\$222.75	\$ 85.982
SOA Functional Requirements	759	\$222,75	\$ 169,067
SOA Non-Functional Requirements	734	\$222.75	\$ 163,499
System Architecture	253	\$222.75	\$ 56,356
SOA Models	897	\$222.75	\$ 199,807
SOA Transition Plan	671	\$222.75	
Functional Design Document	263	\$222,75	
Technical Design Document	813	\$222.75	
Solution Implementation Design	597	\$222.75	\$ 181,096
Security Plan	522	\$222.75	\$ 132,982
Disaster Recovery / Business Continuity Plan	815	\$222.75	\$ 116,276
Capacity Plan	815	\$222.75	\$ 181,541
Infrastructure Services Plan	815	\$222.75	\$ 181,541
User Acceptance Testing	2.852	\$222.75	\$ 181,541
Final Acceptance Testing	1,609	\$222.75	\$ 635,283
Pilot Test	906	\$222.75	\$ 358,405
Receive State Approval for Implementation	1,463	\$222.75	\$ 201,812
System Testing - Test Results	282	\$222.75	\$ 325,883
System Readiness Certification for User Acceptance Testing	115	\$222.75	\$ 62,816
Site Readiness Reports	31	\$222.75	\$ 25,616
JAT Report	238	\$222.75	\$ 6,905
FAT Report	202	\$222.75	\$ 53,015
ilot Plan	363		\$ 44,996
System Pilot Evaluation Report	108	\$222.75	\$ 80,858
System Operations Documentation		\$222.75	\$ 24.057
Data Conversion Plan	1,054	\$222.75	\$ 234,779
raining Plan	807	\$222,75	\$ 179,759
Taining Materials	531		\$ 118,280
	381		\$ 84,868
of rastructure Services Deployment Report	19		\$ 4,232
System Maintenance, Support and System Transition Plan	1,262		\$ 281,111
System Incident Reports - Warranty	116		\$ 25,839
Corrective Maintenance Reports	116		\$ 25,839
ier 2 Help Desk Plan - M&O iusiness Change Management Plan	269		\$ 59,920
	180	\$222.75	\$ 40,095
Varranty Services			No Charge

Implementation: Phase 3		Composite		
		Rate for	Tota	i DDI
Description	Hours	lmplementation	Costs	
Project Status Reporting (provide a % for the total cost)	6,133	\$217.59	\$ 1	334,479
Detailed Functional and Technical Requirements Traceability Matrices	981	\$217.59	\$	213,456
SOA Functional Requirements	981	\$217.59	\$	213,456
SOA Non-Functional Requirements	981	\$217.59	\$	213,456
System Design	29,009	\$217.59	\$ 6	312,068
System Development	35,327	\$217.59	\$ 7	686,802
System Integration & Testing	23,159	\$217.59	\$ 5	039,167
User Acceptance Testing	17,222	\$217,59	\$ 3	747,335
Final Acceptance Testing	6,182	\$217.59	\$ 1	345,141
Pilot Test	3,364	\$217.59	\$	731,973
Receive State Approval for Implementation	5,685	\$217.59	\$ 1	236,999
System Testing - Test Results	123	\$217.59	\$	26,764
System Readiness Certification for User Acceptance Testing	6	\$217.59	\$	1,306
Site Readiness Reports	46	\$217.59	\$	10,009
UAT Report	46	\$217.59	\$	10,009
FAT Report	46	\$217.59	\$	10,009
System Pilot Evaluation Report	55	\$217.59	\$	11,96
System Operations Documentation	18 645	\$217.59	\$ 4	,056,96
Training Materials	245	\$217.59	\$	53,31
Infrastructure Services Deployment Report	6	\$217.59	\$	1,30
System Incident Reports - M&)	67	\$217.59	\$	14,57
Adaptive Maintenance Reports	67	\$217.59	\$	14,57
System Enhancements Reports	150	\$217,59	\$	32,63
			No 0	Charge
Warranty Services Total Implementation	148,526	\$217.59	\$ 32	2,317,77

Description		Composite Rate for Implementation	Total DDI Costs	
Project Status Reporting (provide a % for the total cost)	3,168	\$217.52	\$	689,103
Detailed Functional and Technical Requirements Traceability Matrices	3,168	\$217.52	\$	689,103
SOA Functional Requirements	2,851	\$217.52	\$	620, 150
SOA Non-Functional Requirements	2,851	\$217.52	\$	620,150
System Design	28,572	\$217.52	\$	6,214,981
System Development	28,382	\$217.52	\$	6,173,653
System Integration & Testing	13,900	\$217.52	\$	3.023.528
User Acceptance Testing	9,991	\$217.52	\$	2.173.242
Final Acceptance Testing	4,853	\$217.52	s	1,055,625
Pilot Test	3,814	\$217.52	\$	829,621
Receive State Approval for Implementation	4,625	\$217.52	s	1,006,030
System Testing - Test Results	127	\$217.52	S	27.625
System Readiness Certification for User Acceptance Testing	13	\$217.52	\$	2.828
Site Readiness Reports	127	\$217.52	\$	27,625
UAT Report	127	\$217.52	S	27.625
FAT Report	38	\$217.52	\$	8,266
System Plot Evaluation Report	38	\$217.52	s	8.266
System Operations Documentation	8,109	\$217.52	S	1,763,870
Training Materials	317	\$217.52	s	68,954
Infrastructure Services Deployment Report	3	\$217.52	s	653
Configuration Management Plan and Infrastructure, System Source Code and Documentation	811	\$217.52	\$	176,409
Updated System Code and Documentation	17,823	\$217.52	S	3,876,859
Warranty Services			1	No Charge
Total Implementation	133,708	\$217.52	\$	29,084,166

Question: - Itemized breakdown of Enterprise Architecture Staff Augmentation

SOV Response: Please see the table found on the following page for detail regarding the Enterprise Architecture Staff Augmentation request, including current contracts and anticipated work.

*****		Level 1c	tevels	Other CM5 Sources	
Total Anticipated Architecture Costs	Cost \$ 45,580,000	\$ 22,330,670		\$12,218,272	
Existing Contracts/Vendors	Cost	Level 1c	Tevels La & 2	Other CM5 Sources	
22nd Technologies	\$ 3,600,000	\$ 2,665,800		\$ 934,200	ЕА/РМ/ВА
Advizex	\$ 1,120,000	\$ 829,360		\$ 290,640	Enterprise Architecture
Competitive Computing	\$ 800,000	\$ 592,400		\$ 207,600	Enterprise Architecture
Compliance Process Partners	\$ 465,000	\$ 344,333		\$ 120,668	Enterprise Architecture
Oracle T&M	\$ 7,300,000	\$ 4,203,230	\$ 3,790,048	\$ 803,612	EB/BA/Technical SMEs
Deloitte	\$ 1,500,000	\$ 1,110,750		\$ 389,250	Enterprise Architecture
Desai Consulting	\$ 6,150,000		\$ 3,075,075	\$ 3,076,925	PM/Change Management/BA
Gartner Consulting	\$ 3,500,000		\$ 2,200,750	\$ 908,250	Contract Mngmt/Change Mngmt
Mintz, Levin, Cohn, et al	\$ 600,000		\$ 994,800	\$ 155,700	Contract Management
Speridian	\$ 3,000,000	\$ 2,221,500		\$ 778,500	РМ/ВА
State Technical Staff 7/1/12-6/30/13	\$ 800,000		\$ 802,400	\$ 207,600	EA/BA/Technical SMEs/Change Mngmt
Subtotal	\$ 28,835,000	\$ 11,967,373	\$ B4894588	\$ 7,872,944	·
		Level 1c	Louds	Other CMS	
Projected/To Be Contracted Need	Cost		1# 8/7	Sources	
Technical Lead 5MEs	\$ 6,240,000	\$ 4,620,720		\$ 1,619,280	Est the need of 15 FTE @ \$416K/yr
Enterprise Architecture - CORE	\$ 3,750,000	\$ 2,776,875		\$ 973,125	Est the need of 15 FTE @ \$250K/yr
Enterprise Architecture - IE	\$ 1,000,000	\$ 740,500		\$ 259,500	Est the need of 4 FTE @ \$250K/yr
Contract Management	\$ 300,000	\$ 222,150		\$ 77,850	Est based on prior use of resources under
Enterprise - Change Management	\$ 2,705,000	\$ 2,003,053		\$ 701,948	Mintz, et al, and Gartner Est based on prior use of Desai and Gartner
State Staff - anticipated core	\$ 2,000,000		\$ 1,481,000	\$ 519,000	Projection based on scaling up to full staffing
State Staff - anticipated IE (EA related)	\$ 750,000		6 118,876	\$ 194,625	levels, approx. \$500,000/qtr 7/1/13 - 12/31/14 Projection based on current staffing levels
Subtotal	\$ 16,745,000	\$ 10,363,298	\$ 2,036,375	\$ 4,345,328	_7/1/13 - 12/31/14