

VERMONT HEALTH CONNECT

AN UPDATE ON VERMONT'S 2016 MEDICAID RENEWALS

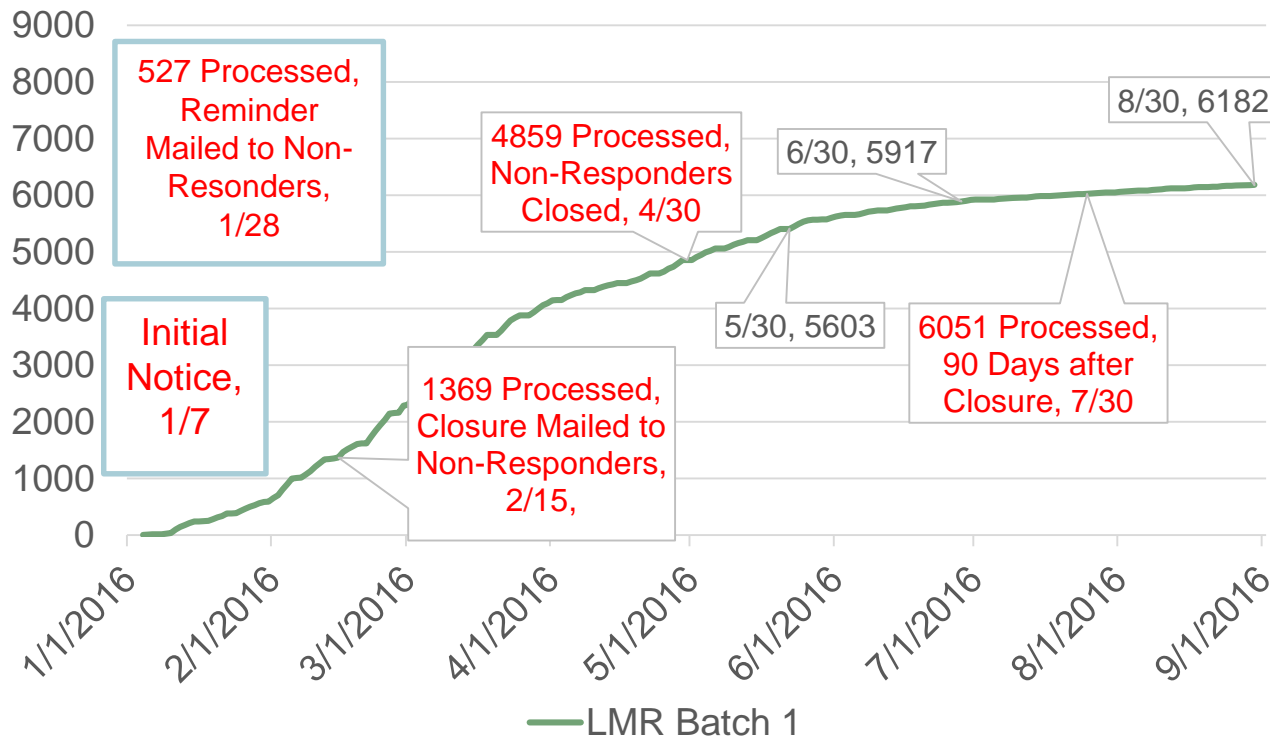
SEPTEMBER 16, 2016

- VHC has initiated the renewal process for more than 70,000 MAGI households (9,000 per month since January); more than 100,000 individuals.
 - Final group of 9,000 mailed in August.
 - Groups of ~3,000 mail in September and October.
 - Mixed households (those with both Medicaid & QHP members) will enroll during Open Enrollment.
- For each group, initial notice is followed by reminder notice and closure notice.
 - After closure, QHP-eligible customers have a 60-day special enrollment period, then have to wait until 2017.
 - Medicaid-eligible customers may re-enroll at any time and may qualify for 90-day retroactive coverage.
- At initial application and redetermination, all Medicaid households are verified for income, SSN, citizenship, & immigration status before process is complete.

- Unlike MABD enrollees, MCA enrollees tend to wait longer to respond.
 - Fewer than half respond by closure notice.
 - Many don't apply until they need medical services.
 - DVHA mailed promotional posters and handouts to Medicaid providers and asked them to communicate the importance of prompt renewal to patients.

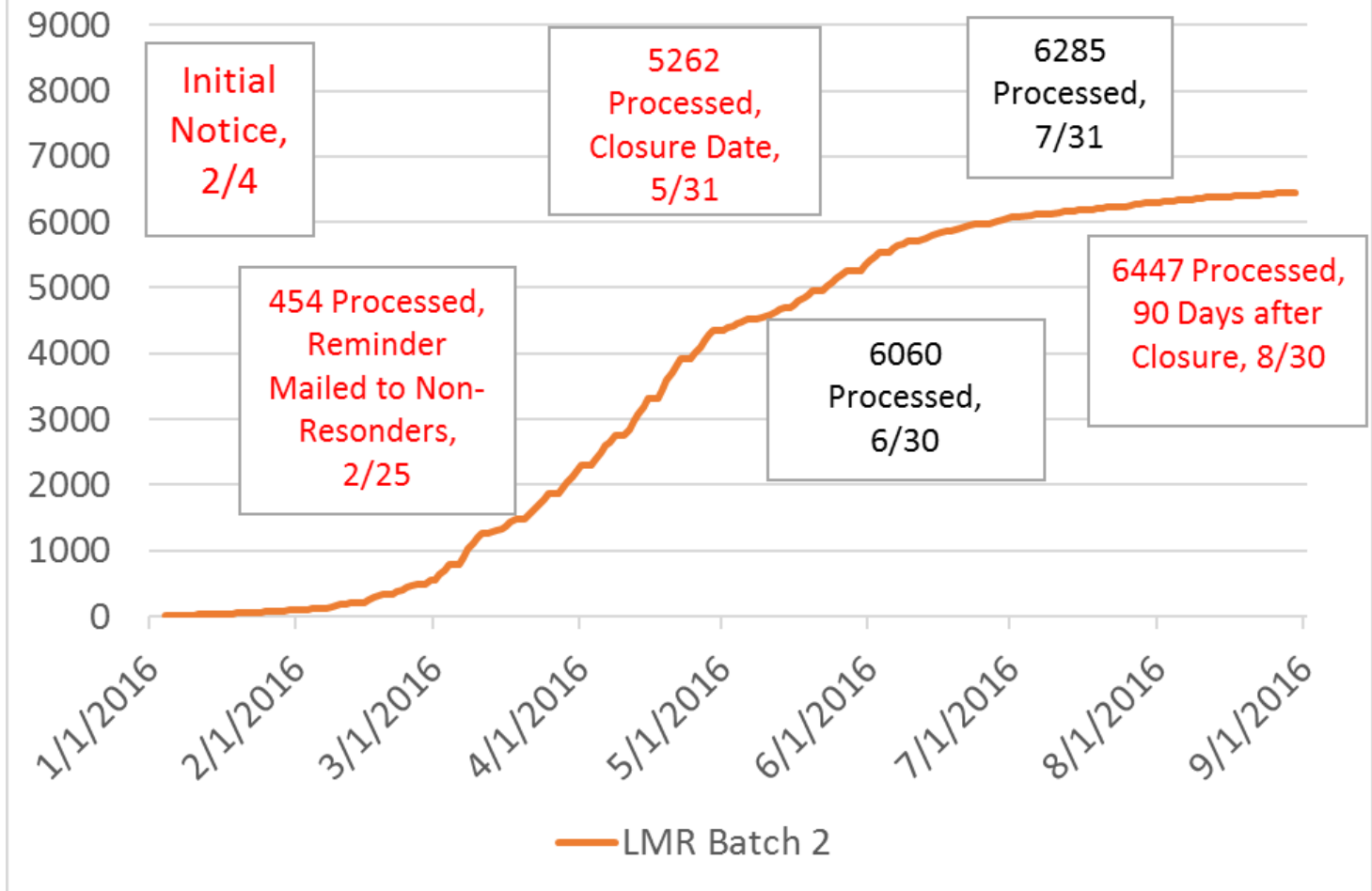
Responses from Medicaid Renewals Group 1

of Applications from 9,000 Households Processed Relative to Key Dates

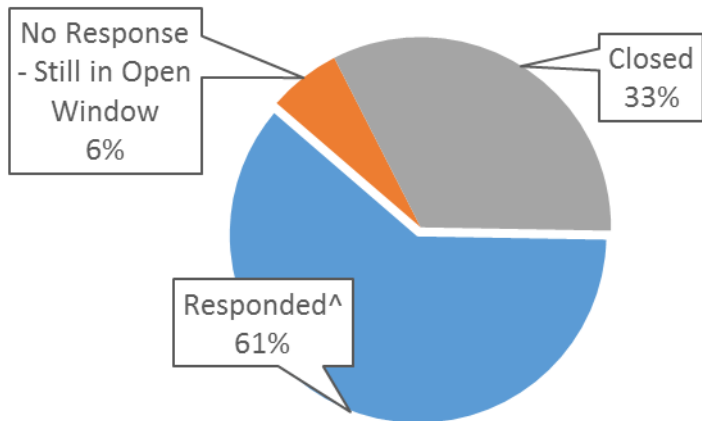


Responses from Medicaid Renewals Group 2

of Applications from 9,000 Households Processed Relative to Key Dates

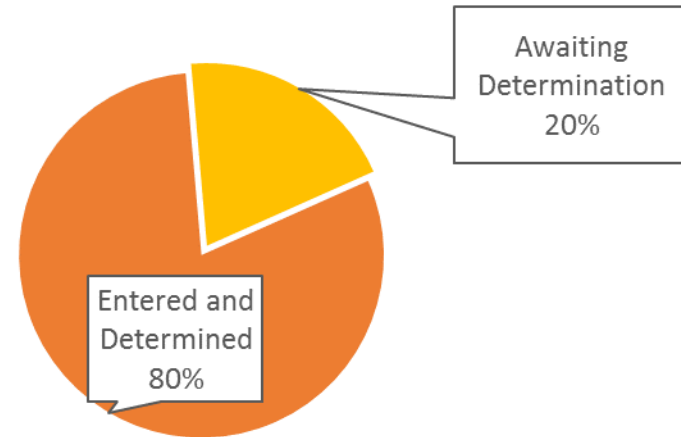


Of the first 70,000+ MAGI Medicaid Households:



^ Includes passive renewals

Of 44,000+ Households that Responded:



Of 35,000+ Entered and Determined:



*Includes those who responded but did not apply for coverage

Of All Households Applying for Assistance but Not Eligible for Medicaid:

