

Department of Buildings & General Services
Office of the Commissioner
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Agency of Administration

July 15, 2010

Joint Fiscal Committee
One Baldwin Street
Montpelier, VT 05633-5701

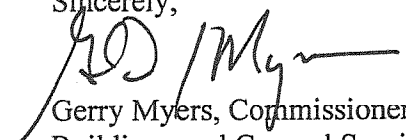
To the Members of the Joint Fiscal Committee:

I am writing to express my support for the fee structure as proposed for the e-Procurement system. Deb Damore, Director of Purchasing and Commissioner Tucker, the Vermont Information Consortium (VIC) and others have worked together to bring forth a proposed system that will modernize the way we manage procurement for the State of Vermont.

Not only will this new system create efficiencies for my staff and the departments in state government that we support, it provides a new mechanism, the reverse auction process that has been demonstrated to drive down the cost of commodity items like fuel and paper. By developing this system, VIC has assumed the capital costs of providing a modern e-Procurement system, and the fees represent a reasonable return on the investment required for the system.

Reports from other states that have implemented e-Procurement all point to an overall savings over and above the fees that will be charged by VIC. With your support, we can move the Vermont procurement system into the 21st Century and provide better value overall to the departments and agencies we support.

Sincerely,



Gerry Myers, Commissioner
Buildings and General Services

GJM/wlc





Vermont Information Consortium METRICS: eProcurement & Beyond

eProcurement Service: Estimated VIC Revenue/Costs - Years 1-4:

Based on the BGS Purchasing Office estimates of **\$51 million** in total commodity contract purchases, the following fees, costs, and revenues are calculated below. Further information and category definitions are available in the Statement of Work.

In addition to helping support VIC's role in deploying and maintaining the service, vendor outreach & marketing, and long-term support, this revenue will be dedicated toward additional resources and enterprise services for the portal. It is anticipated that VIC will eventually be able to hire at least one additional staff member depending upon the success of the service.

	Year 1 (2011)	Year 2 (2012)	Year 3 (2013)	Year 4 (2014)
Forecasted Fees Collected	\$ 72,250	\$ 216,750	\$ 361,250	\$ 433,500
Estimated VIC Team Costs	\$ 375,000	\$ 156,250	\$ 93,750	\$93,750
Projected Cumulative Cashflow	\$ (302,750)	\$ (242,250)	\$ 25,250	\$365,000

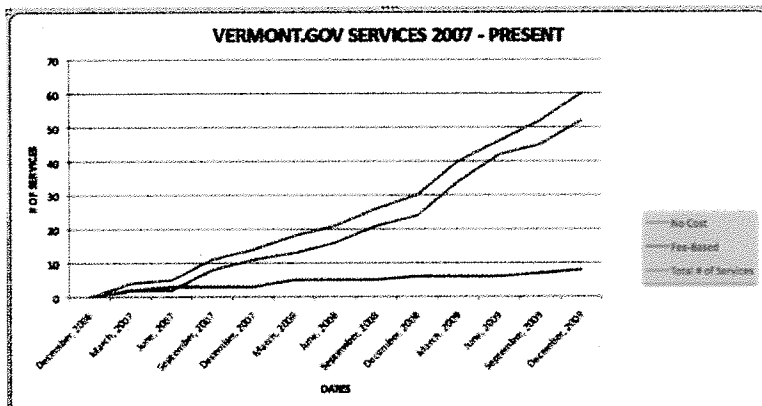
Vermont Information Consortium - P & L 2007-2010

	2007	2008	2009	2010 (thru Q2)
Revenue	\$4,012,600	4,737,628	\$4,747,865	\$2,562,580
Cost of Sale	\$3,066,108	\$3,577,854	\$3,503,858	\$1,795,491
Gross Margin	\$946,492	\$1,159,772	\$1,244,007	\$767,089
Expenses	\$1,089,828	\$1,396,212	\$1,484,880	\$793,193
Net Income	\$(143,336)	\$(236,440)	\$(240,873)	\$(26,104)

VIC Application & Website Development: Fee vs. No-Cost Services

In the nearly four years that VIC has been an eGovernment service provider for the state, we have launched 73 services or websites, 11 fee-based (15%) and 62 (85%) no-cost services. Of the 62 no-cost services, we have designed, trained, and launched 39 websites in our Content Management System.

It has been estimated that overall, no-cost services developed by VIC have saved the state well over \$1 million in service development during this time.



Select Services Developed by VIC at No-Cost

- State Portal www.vermont.gov Launched September 2007
- Content Management System September 2007
- Google Search Appliance September 2007
- State Multimedia Center May 2008
- PCI Compliant Payment Engine Certification Award September 2008
- Amber Alert Request Service September 2008
- DMV Enhanced Driver's License Branding Campaign January 2008
- State Online Directory February 2009

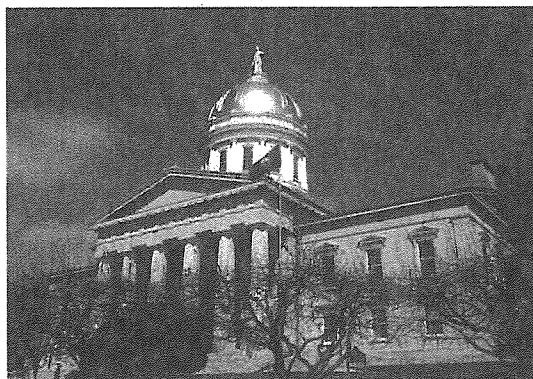
#	DATE	NAME	SERVICE	DEPARTMENT	NO COST	FEE
	2007					
1	January	Homestead Declaration	Online Service	Tax	✓	
2	February	Vermont Court Pay	Online Service	Judiciary		✓
3	February	BizFile IVR	IVR Service	Tax	✓	
4	March	Motor Vehicle Record Retrievals (MVRs)	Online Service	DMV		✓
5	May	Attorney Licensing	Online Service	Judiciary	✓	
6	September	www.Vermont.gov	Portal	Enterprise	✓	
7	September	Statewide Google search appliance	Online Service	Enterprise	✓	
8	September	Enterprise Content Management System (CMS)	Online Service	Enterprise	✓	
9	October	eCMS User Manual	Online Service	Enterprise	✓	
10	October	Webmaster Resource Center	Online Service	Enterprise	✓	
11	October	PursueVT	CMS Website	ACCD	✓	
12	October	Green Mountain Care	CMS Website	OVHA	✓	
13	November	Vermont.gov - Mobile Portal	Online Service	Enterprise	✓	
	2008					
14	January	Tax Filing & Refund Status Lookup	Online Service	Tax	✓	
15	February	Vital Records	Online Service	VDH/VSARA		✓
16	March	Reinstatement Payment	Online Service	DMV		✓
17	March	Agency of Administration	CMS Website	AOA	✓	
18	March	Department of Information and Innovation	CMS Website	DII	✓	
19	May	Multimedia Center	Online Service	Enterprise	✓	
20	May	Cost Savings Calculator	Online Service	Enterprise	✓	
21	June	Department of Children and Families	CMS Website	DCF	✓	
22	July	Department of Buildings and General Services	CMS Website	BGS	✓	
23	July	DII Training Application	Online Service	DII	✓	
24		DOC Training Application	Online Service	DOC	✓	
25		BGS Fleet Management Application	Online Service	BGS	✓	
26		AOT Rideshare Request Form	Online Service	AOT	✓	
27	September	Vermont Scenic Byways	CMS Website	VSBP	✓	
28		Department of Libraries	CMS Website	DOL	✓	
29		Help for VT	CMS Website	GOV	✓	
30		Health Care Reform	CMS Website	AOA	✓	
33		Department of Finance & Management	CMS Website	F & M	✓	
34		Town Payments Lookup Tool	Online Service	F & M	✓	
31	November	Amber Alert Online Service	Online Service	DPS	✓	
32	December	Criminal Convictions Records	Online Service	DPS		✓

2009

35	VtShares Campaign	CMS Website	ACCD	✓	
36	Office of the Defender General	CMS Website	Judiciary	✓	
37	Enhanced 9-1-1 Board	CMS Website	Enterprise	✓	
38	State's Attorney and Sheriff's Association	CMS Website	Enterprise	✓	
39	Enhanced Driver's License – DMV	Branding	DMV	✓	
40	Mobile Tax Filing & Refund Status Lookup	Online Service	Tax	✓	
41	Connecting Commuters	CMS Website	AOT	✓	
42	Veteran's Services Directory	CMS Website	Veterans	✓	
43	Economic Stimulus and Recovery	CMS Website	VOESR	✓	
44	Information Security	CMS Website	DII	✓	
45	Human Rights Commission	CMS Website	HRC	✓	
46	Vermont.gov Portal Redesign	Portal Website	Portal	✓	
47	DPS - Police Reports	Online Service	DPS	✓	
48	DEED-DHCA Page	CMS Website	ACCD	✓	✓
49	Mobile Home Park Registration Service	Online Service	ACCD	✓	✓
50	Chief Marketing Officer	CMS Website	CMO	✓	
51	Department of Mental Health	CMS Website	AHS	✓	
52	Public Service Board	CMS Website	PSB	✓	
53	DHR - Human Resources	CMS Website	DHR	✓	
54	DMV - Motor Vehicles	CMS Website	DMV	✓	
55	Office of the State Treasurer	CMS Website	OST	✓	
56	ARRA Reporting Service	Online Service	VOESR	✓	✓
57	Vermont Veteran's Home	CMS Website	VVH	✓	
58	Lieutenant Governor's Office	CMS Website	LTGOV	✓	
59	Chief Technology Office	CMS Website	CTO	✓	
60	MyBenefits page (DCF)	CMS Website	DCF	✓	

2010

61	January Commission on Women	CMS Website	COW	✓	
62	February Event Registration redesign	Online Service	ACCD	✓	✓
63	Town Highway Bridge Limits Service	Online Service	DMV	✓	
64	March Vermont Communications Website	CMS Website	DPS	✓	
65	State Auditor	CMS Website	AUD	✓	
66	Public Records Request (FOIA)	Online Service	DII	✓	
67	April Police Reports/FOIA upgrade	Online Service	DPS/DII	✓	
68	May Attorney Licensing Updates	Online Service	JUD	✓	
69	June MyVermont.gov	Online Service	SOV	✓	
70	Homeland Security	CMS Website	DPS	✓	
71	AOT Event Registration	Online Service	AOT	✓	✓
72	Mobile Home Parks Front End	Online Service	ACCD	✓	
73	Governor's Highway Safety Program	CMS Website	DPS	✓	



Vermont State House, April 1, 2010

**General Manager's Report
Quarter 1 - 2010**

Prepared by Jamie Gage
General Manager
April 8, 2010

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EXECUTIVE SUMMARY

The first quarter of 2010 was extremely busy for Vermont Information Consortium, with six new service and/or website launches, two large new project starts with the Department of Health, and significantly increased demand for e-government services. In fact, by the end of Q1, that demand resulted in VIC having 14 new e-government services in the works (requirements gathering or development) and 18 additional ECMS websites lined up in the queue.

Our success since 2007 (60 websites and services) and especially in 2009 (20 websites and 5 awards, including a Best of the Web Finalist award) contributed to the increased demand, with awareness about VIC and the portal reaching more state employees and citizens than ever before. In early March I also appeared on the radio show "The Charlie and Ernie and Lisa Show" to promote Vermont.gov and e-government services with Chief Marketing Officer Christine Werneke, and this may have helped as well.

The "Challenges for Change" bill, S.286, also resulted in increased demand in Q1. First introduced as a Joint Legislative document in January and then passed into law in late February, the Challenge initiative poses new challenges and opportunities to help Vermont state government deal with the realities of shrinking budgets both now and in the future. One of those opportunities is a stronger reliance on electronic technologies, and thus we were called upon in March to be key contributors on several new e-government initiatives related to the bill, including the development of two online service prototypes for the Administration.

Although the final outcomes from the bill have not been determined, we expect that demand will continue to rise for VIC services, as the advantages of e-government services become apparent to more and more people. As this demand grows, it is incumbent upon VIC to try to meet that demand and thus we are hoping to be able to expand beyond our staff of seven (7) in the coming months.

Overall, the first quarter of 2010 was a great start to what we believe will be a watershed year for VIC and e-government services in Vermont.

Q1 2010: DETAILS

Service/Website Launches

January:

- Commission on Women: <http://women.vermont.gov/>

February:

- Event Registration (redesign). <https://secure.vermont.gov/ACCD/eventreg/>
- Town Highway/Bridge Limits service <http://dmv.vermont.gov/municipal-highways-bridges>

March:

- Vermont Communications Website (DPS) <http://vcomm.vermont.gov/public>
- State Auditor's Website <http://auditor.vermont.gov/>
- Public Records Request System (FOIA) <https://secure.vermont.gov/DII/foia/index.php>

Media

- **Radio interview - WVMT** On March 11, I appeared on WVMT talk show in Burlington with CMO Christine Werneke to promote www.Vermont.gov and online services.

Partner Relations

Vermont Web Portal Board: February 26 Went very well. The Board agreed on the funding structure for eProcurement and agreed to take a more active role, and we are now planning to meet once per quarter.

DPS partnership continues to grow and strengthen with continued work on two new applications – the Sex Offender Registry and Criminal Convictions Subscription Service.

VDH relationship also continues to grow and strengthen with project starts on professional licensing (Cavu) for the Medical Practice Board and Lead Compliance. Since the beginning of the year, they have also requested our help on several new applications, including the Ladies First cancer screening program and a Food and Lodging Inspection application.

Tax relationship continues to be very strong, with continued work on the Property Transfer Tax application and two new initiatives related to Challenges for Change.

DMV relationship also continues to be strong with two new potential services or service enhancements, as well as our sustained work on service migration to VTDrives backend system.

VIC branding is an aim for 2010, as we create new iconography and marketing materials to define our company and reinforce the best facets of our state. We continue to work on the VIC Partner Portal when we have time to more positively carve out our own strong and unique identity.

2010 Projects in Development (14):

- Challenges for Change (2): Business Tax Registration & Rule Changes website
- AHS/MyVermont portal
- VDH: Cavu
- VDH: Lead Compliance
- Sex Offender Registry
- eProcurement
- Property Transfer Tax Returns
- Vital Records redesign
- Criminal Convictions Subscription service
- VTDrives project: DMV Migration
- Attorney Licensing Updates.
- Ladies First health screening application
- Mobile Home Parks Registration (public site)

Other notable 2010 potential projects (7):

- Health Premiums
- Fire Safety Licensing
- Broadband service
- VDH Food & Lodging Mobile Inspections
- IRP & IFTA Permitting (DMV)
- Business Tax Registrations
- Proposed Rule Changes website

ECMS Sites Currently in Progress Toward Launch (12):

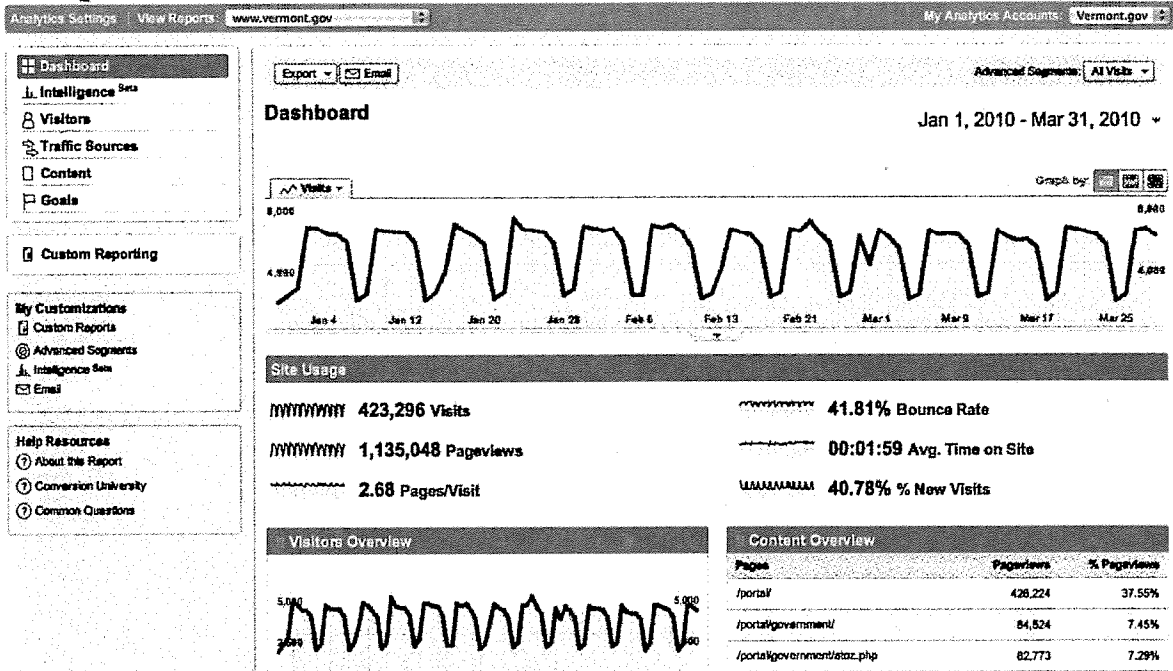
The following is a listing of state agency websites that are in the active queue toward development. Please note this does not include the multitude of state websites which are in early resources/requirements gathering phase.

- Office of Vocational Rehabilitation
- Vermont Emergency Management
- Agency of Transportation
- BISHCA (5)
- Voyages of Discovery
- Vermont Governor's Highway Safety Program
- Department of Labor
- Homeland Security

Q1 2010: PORTAL STATISTICS

Google Analytics

lpage@nlcusa.com | Settings | My Account | Help | Sign Out



January:

Total Page Views (actual pages viewed): 382,729

Total Visits (visitors to the site – one visitor could have multiple page views): 141,310

February:

Total Page Views (actual pages viewed): 359,908

Total Visits (visitors to the site – one visitor could have multiple page views): 135,012

March:

Total Page Views (actual pages viewed): 392,411

Total Visits (visitors to the site – one visitor could have multiple page views): 146,974

Most Popular Pages (page views given):

1. Homepage
2. Government
3. A-Z Listing
4. Employment
5. Employment Opportunities
6. Search
7. About Vermont
8. Business
9. Travel
10. Residents

Top Search Queries:

1. Search Vermont government
2. dmv
3. taxes
4. unemployment
5. DMV
6. unclaimed property
7. secretary of state
8. Food stamps
9. Forms
10. tax forms

PORTAL HIGHLIGHTS 2009

2009 Awards & Rankings

February	Mobile Portal A+ Grade – Vermont.gov http://www.govtech.com/dc/619028	<i>Government Technology</i> magazine
March	SafeKIDS Award – DPS/VCIC	Vermont Department of Health
May	Public Service Recognition Award Finance & Management Website	State of Vermont
September	2009 Best of the Web Finalist Award http://www.centerdigitalgov.com/survey/88	Center for Digital Government
December	Director's Award for Adam Woodworth http://www.vermont.gov/portal/media/video.php?mid=121	Department of Public Safety

2009 Launched CMS Websites (20):

In 2009, VIC helped develop and deploy 20 websites at no cost to Vermont state government in the ECMS. As a result, total cost savings through the ECMS are estimated at over \$500,000 for 2009. The websites include:

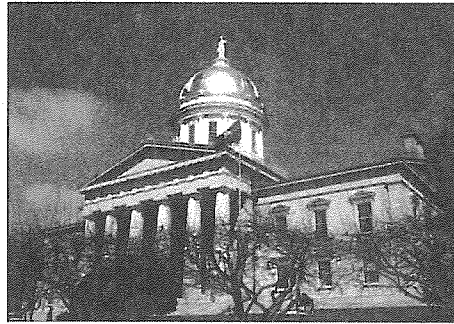
DMV - Motor Vehicles	DHR - Human Resources	Office of the State Treasurer
Office of the Defender General	Public Service Board	Vermont Veteran's Home
Enhanced 9-1-1 Board	DED DHCA Page	Lieutenant Governor's Office
State's Attorney/Sheriff's Ass.	Chief Marketing Officer	Chief Technology Office
Connecting Commuters (GoVT)	Department of Mental Health	MyBenefits page (DCF)
Veteran's Services Directory	Information Security	Human Rights Commission
VOESR	VtShares Campaign	

Attachment A: VIC Update Report

Please refer to the attached "VIC Update Report" which now includes a project spreadsheet and graph listing of all open and launched projects, including CMS projects. Links to each service and/or website are provided in the far right column.

Respectfully Submitted,

Jamie Gage
General Manager, Vermont Information Consortium



**General Manager's Report
Quarter 2 - 2010**

Prepared by Jamie Gage
General Manager
July 1, 2010

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EXECUTIVE SUMMARY

The second quarter of 2010 was another extremely busy time for Vermont Information Consortium.

During this period VIC:

- **Launched 8 new online services, state websites, or service upgrades, including the new MyVermont portal (a Challenges for Change project);**
- **Worked on over 30 additional online service projects, including 8 new CfC projects;**
- **Drafted or signed 4 new Statements of Work for large online service projects for 2011**

Through the "Challenges for Change" bill/law, the State and VIC worked together over the 2nd Quarter of 2010 to demonstrate the efficiency and speed of e-government. In April and May, VIC developed two prototypes in short order for the initiative – the Proposed Rules Postings service for the Secretary of State's office (the full service will launch very soon), and a Business Registration prototype for the Department of Taxes.

Over these months we also worked with a number of key Administration stakeholders to gather requirements, develop, and then launch (on Memorial Day) the robust single sign-on solution, *MyVermont* (www.vermont.gov/myvermont). This solution, heralded in the press and by the Chief Technology Officer for the state, allows users to the state portal the ability to create a kind of home page of state information that interests them -- links to state officials they want to contact, personalized traffic reports, updated listings of state jobs, and personal transactional information from relevant business that users may have conducted with the state (registration renewals, for example).

The Challenges law also allowed us to grow our staff by another individual, so that we will soon total 8 employees. On April 27, DII and the State signed a contract amendment to fund this new VIC employee for a six-month term to allow us to more aggressively pursue the various projects associated with the new law. The new developer will begin on July 1.

Additionally, our track record continues to grow, and more agencies are embracing online services than at any other time in our four-year history. The gubernatorial election and transition will allow us to celebrate our successes thus far, as we begin to educate and re-educate key government personnel. Though we expect this may also result in a lull in new service development in early 2011, we're confident that the projects we have lined up for those six months will continue to keep us very busy.

Overall, the second quarter (and the first half as a whole) of 2010 has been a continuation of the trend toward online service development that we've been seeing over the last year at VIC. More people than ever understand the inherent value of e-government services in Vermont, and we are extremely enthusiastic about the future.

Respectfully Submitted,
Jamie Gage
General Manager, Vermont Information Consortium

Q2 2010: DETAILS

Service/Website Launches& Upgrades (8)

April:

- Police Reports/FOIA request upgrade (DPS)

May:

- Attorney Licensing updates (JUD)

June:

- Myvermont.gov single sign-on portal <https://secure.vermont.gov/myvermont> (STATE - Cfc*)
- Portal Feature Upgrades - Online Services <http://www.vermont.gov/portal/services/> (STATE)
- Homeland Security (DPS): www.hsu.vermont.gov (DPS)
- AOT Event Registration: <https://secure.vermont.gov/AOT/eventreg/> (AOT)
- Mobile Home Parks front end: <https://secure.vermont.gov/DHCA/mobilehomes/> (ACCD)
- Governor's Highway Safety Program: <http://ghsp.vermont.gov> (DPS)

Award Applications:

June:

- Best of the Web (Center for Digital Government)

Press

May:

- "Vermont's DMV Express Surpasses 500,000 Online Vehicle Registration Renewals"
<http://finance.yahoo.com/news/Vermonts-DMV-Express-bw-219889071.html?x=0&.v=1>

June:

- "Vermont launches new "door" to state services"
<http://www.burlingtonfreepress.com/article/20100609/NEWS03/6090302/1095/Vermont-launches-new-door-to-state-services#ixzz0qSXM4jW2>

Conference/Appearances:

- NASPO Conference, San Francisco, CA April 18-20 (JG)
- Vermont Businesses for Social Responsibility Conference, Burlington, May 17 (JG)
- NIC Marketing Conference, Austin, TX May 24-27 (JG & RS)

2010 Projects in Development/Technical Analysis (11):

- | | |
|--|-----------------------------------|
| • Sex Offender Registry Launch date (DPS) | <i>PROPOSED LAUNCH: JULY 1</i> |
| • Criminal Convictions Subscription service (DPS) | <i>PROPOSED LAUNCH: JULY 1</i> |
| • Proposed Rules Postings (SOS/VSARA – Cfc*) | <i>PROPOSED LAUNCH: JULY</i> |
| • Vital Records redesign (SOS/VSARA) | <i>PROPOSED LAUNCH: JULY</i> |
| • Lead Compliance (HEALTH) | <i>PROPOSED LAUNCH: JULY</i> |
| • IRP & IFTA Permitting (DMV) | <i>PROPOSED LAUNCH: SEPTEMBER</i> |
| • VTDrives project: Services Migration (DMV) | <i>PROPOSED LAUNCH: OCTOBER</i> |
| • Property Transfer Tax Returns (TAX) | <i>PROPOSED LAUNCH: JAN 2011</i> |
| • Ladies First health screening application (HEALTH) | <i>PROPOSED LAUNCH: FEB 2011</i> |
| • Cavu professional licensing (HEALTH) | <i>PROPOSED LAUNCH: FEB 2011</i> |
| • eProcurement (BGS) | <i>ONGOING/UPCOMING</i> |

Additional Challenges for Change projects (8)

- | | |
|--|------------------------------|
| • MyVermont portal: www.vermont.gov/myvermont | <i>LAUNCHED MEMORIAL DAY</i> |
| • Business Registration (Taxes) | <i>PROTOTYPE DEVELOPED</i> |
| • Unified Business Portal | <i>ONGOING/UPCOMING</i> |
| • Permitting and Compliance Portal | <i>ONGOING/UPCOMING</i> |
| • AHS myBenefits Portal | <i>ONGOING/UPCOMING</i> |
| • Act 250 Forms online | <i>ONGOING/UPCOMING</i> |
| • Creative Workforce website | <i>ONGOING/UPCOMING</i> |
| • DigSafe website | <i>ONGOING/UPCOMING</i> |

ECMS Sites Currently in Progress Toward Launch (8):

The following is a listing of state agency websites that are in the active queue toward development. Please note this does not include the multitude of state websites which are in early resources/requirements gathering phase.

- Agency of Transportation/VTrans
- Office of Vocational Rehabilitation
- Vermont Forensics Laboratory
- Voyages of Discovery
- Vermont Criminal Information Center
- Vermont Labor Relations Board
- Department of Children and Families (redesign)
- Vermont Emergency Management

Other potential 2010-2011 online service projects (4):

- Health Premiums
- Fire Safety Licensing
- Broadband service
- VDH Food & Lodging Mobile Inspections

Partner Relations

VDH partnership continues to grow with a signed SOW for the Ladies First project, a draft SOW for the Cavu professional licensing project, and the imminent launch of the Lead Compliance service. We are also in discussions with them regarding 2-3 additional projects over the next 18 months.

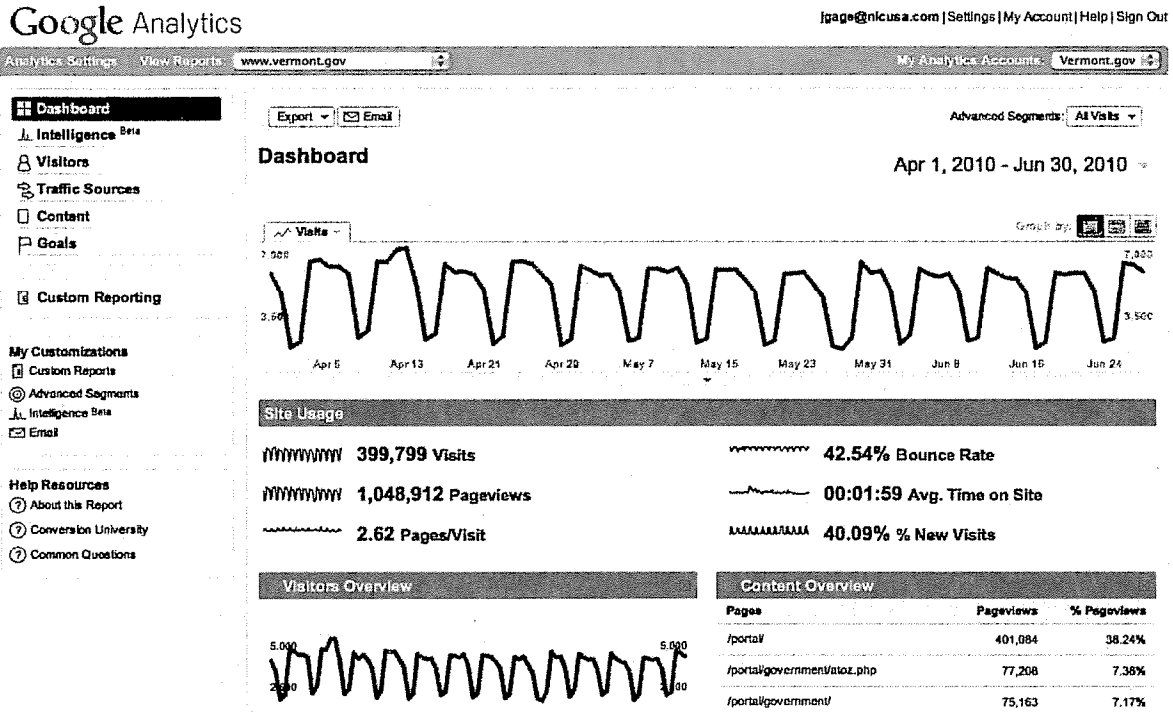
DMV partnership continues to be strong with a recent service upgrade (DMV Express), and the future IRP-IFTA service. We also are working over the next several months on the service migration to VTDrives, and hope to re-introduce the credit card processing payment service again soon.

Tax partnership also continues to be strong, with continued work on the Property Transfer Tax application and two CFC initiatives.

DPS partnership continues to grow and strengthen with the launch of the new Sex Offender Registry and Criminal Convictions Subscription Service.

Judiciary partnership is strong with the potential use of VIC's payment engine for filings and fees in conjunction with their new case management system

Q1 2010: PORTAL STATISTICS



April:

Total Page Views (actual pages viewed): 374,146

Total Visits (visitors to the site – one visitor could have multiple page views): 141,580

May:

Total Page Views (actual pages viewed): 336,302

Total Visits (visitors to the site – one visitor could have multiple page views): 125,564

June:

Total Page Views (actual pages viewed): 338,468

Total Visits (visitors to the site – one visitor could have multiple page views): 132,665

Most Popular Pages (page views given):

Page	Entrances
1. /portal/	104,368
2. /portal/government/	5,936
3. /portal/government/atoz.php	3,662
4. /portal/employment/	2,125
5. /portal/vermont/	1,306
6. /portal/index.php	1,305
7. /portal/agriculture/weather.php	1,209
8. /portal/business/	870
9. /portal/travel/	858
10. /portal/help/contact.php	602

State Websites in the Content Management System (39):

aoa.vermont.gov
auditor.vermont.gov
bgs.vermont.gov
cno.vermont.gov
cto.vermont.gov
dcf.vermont.gov
defgen.vermont.gov
development.vermont.gov
dii.vermont.gov
dmv.vermont.gov
e911.vermont.gov
finance.vermont.gov
ghsp.vermont.gov
governor.vermont.gov
hcr.vermont.gov
hrc.vermont.gov
hsu.vermont.gov
humanresources.vermont.gov
itsecurity.vermont.gov
libraries.vermont.gov
ltgov.vermont.gov
mentalhealth.vermont.gov
prosecutors.vermont.gov
psb.vermont.gov
recovery.vermont.gov
vcnaa.vermont.gov
vcomm.vermont.gov
vermontbyways.vermont.gov
veterans.vermont.gov
vtcnrcs.vermont.gov
vtshares.vermont.gov
vwh.vermont.gov
women.vermont.gov
www.connectingcommuters.org
www.greenmountaincare.org
www.helpforvt.org
www.pursuevt.org
✓ www.vermont.gov
www.vermonttreasurer.gov

PORTAL HIGHLIGHTS 2009

2009 Awards & Rankings

February	Mobile Portal A+ Grade – Vermont.gov	<i>Government Technology magazine</i>
March	SafeKIDS Award – DPS/VCIC	<i>Vermont Department of Health</i>
May	Public Service Recognition Award - F&M site	<i>State of Vermont</i>
September	2009 Best of the Web Finalist Award	<i>Center for Digital Government</i>
December	Director's Award for Adam Woodworth	<i>Department of Public Safety</i>