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# **Vermont Health Connect**

Joint Fiscal Committee

July 23, 2013

## Our Mission

Our mission is to provide all Vermonters with the knowledge and tools needed to easily compare and choose a quality, affordable, and comprehensive health plan.

## Establishment Grant Level 1C Overview: Contractual Costs

- ACCESS Remediation (signed contract)
- Enterprise Architecture Staff Augmentation (signed contracts/under negotiation )
- Customer Support Center
  - Call Center Development (signed contract)
  - Phone System Standardization & Upgrades
- Premium Processing (signed contract)
  - Third Party Administrator: (RFP out)
- Quantitative Research Surveys
- Operational Readiness
  - Contract Support
  - All Payer Methodology Development Legal Support
  - Contingency Planning
  - Technology/Training
  - Human Services Board
- Information Systems
  - Interactive Consumer Decision Support Tool (signed contract)
  - Patient Portal
  - Vermont Health Connect Mobile

## Positions Requested (Level 1C Grant)

<u>Employee Position</u>	<u>FTE</u>
Business Analyst	6
Communication & Notices Manager	1
Web Portal Content Manager	1
Outreach and Education Research Coordinator	1
Privacy Officer	1
Financial Director II	1
Attorney	2
Administrative Assistant B	1
Information Technology Analyst II	1
Training Coordinator	2
Total	17

## Key Needs Grant Will Meet

- The focus of the grant is to support the Design, Development, and Implementation of several major components of Vermont Health Connect and Vermont's Health Services Enterprise as well as to prepare fully for operations.
  - Funding will provide support for premium processing, call center activities, and the integration of existing state health coverage programs (Medicaid, CHIP) into the new Vermont Health Connect eligibility environment.
  - The grant will also support additional staffing and technological resources needed to ensure operational readiness on October 1, 2013.

## Positions Requested (Budget Adjustment, Level 2)

<u>Employee Position</u>	<u>FTE</u>
Health Care Program Specialist	1
Attorney	1
Human Services Board Hearing Officer	3
Administrative Assistant B	1
Total	6